
CONDUENT



Analyst Day | June 8, 2018



Welcome & Analyst Day Overview

Alan Katz, Investor Relations



Forward-Looking Statements

This presentation contains “forward-looking statements” that involve risks and uncertainties. These statements can be identified by the fact that they do not relate strictly to historical or current facts, but rather are based on current expectations, estimates, assumptions and projections about the business process outsourcing industry and our business and financial results. Forward-looking statements often include words such as “anticipates,” “estimates,” “expects,” “projects,” “intends,” “plans,” “believes” and words and terms of similar substance in connection with discussions of future operating or financial performance. As with any projection or forecast, forward-looking statements are inherently susceptible to uncertainty and changes in circumstances. Our actual results may vary materially from those expressed or implied in our forward-looking statements. Accordingly, undue reliance should not be placed on any forward-looking statement made by us or on our behalf. Important factors that could cause our actual results to differ materially from those in our forward-looking statements include, but are not limited to:

- termination rights contained in our government contracts;
- our ability to renew commercial and government contracts awarded through competitive bidding processes;
- our ability to recover capital and other investments in connection with our contracts;
- our ability to attract and retain necessary technical personnel and qualified subcontractors;
- our ability to deliver on our contractual obligations properly and on time;
- competitive pressures;
- our significant indebtedness;
- changes in interest in outsourced business process services;
- our ability to obtain adequate pricing for our services and to improve our cost structure;
- claims of infringement of third-party intellectual property rights;
- the failure to comply with laws relating to individually identifiable information, and personal health information and laws relating to processing certain financial transactions, including payment card transactions and debit or credit card transactions;
- our ability to collect our receivables for unbilled services
- breaches of our security systems and service interruptions;
- our ability to estimate the scope of work or the costs of performance in our contracts;
- a decline in revenues from or a loss or failure of significant clients
- our failure to maintain a satisfactory credit rating;
- our ability to attract and retain key employees;
- increases in the cost of telephone and data services or significant interruptions in such services;
- fluctuations in our non-recurring revenue
- our failure to develop new service offerings;
- our ability to receive dividends or other payments from our subsidiaries;
- changes in tax and other laws and regulations;
- changes in government regulation and economic, strategic, political and social conditions;
- any reference to “Signed Divestitures” which subject to customary closing conditions;
- changes in U.S. GAAP or other applicable accounting policies; and
- other factors that are set forth in the “Risk Factors” section, the “Legal Proceedings” section, the “Management’s Discussion and Analysis of Financial Condition and Results of Operations” section and other sections of our Annual Report on Form 10-K, as well as in our Quarterly Reports on Form 10-Q and Current Reports on Form 8-K filed with the Securities and Exchange Commission.

We caution you that the foregoing list of important factors may not contain all of the material factors that are important to you. Any forward-looking statements made by us in this presentation speak only as of the date on which they are made. We are under no obligation to, and expressly disclaim any obligation to, update or alter our forward looking statements, whether as a result of new information, subsequent events or otherwise.

Non-GAAP Disclosure & Other Items

Non-GAAP Disclosure

We have reported our financial results in accordance with U.S. generally accepted accounting principles (GAAP). In addition, we have discussed our financial results using non-GAAP measures. We believe these non-GAAP measures allow investors to better understand the trends in our business and to better understand and compare our results. Accordingly, we believe it is necessary to adjust several reported amounts, determined in accordance with GAAP, to exclude the effects of certain items as well as their related tax effects. Management believes that these non-GAAP financial measures provide an additional means of analyzing the current periods' results against the corresponding prior periods' results.

However, these non-GAAP financial measures should be viewed in addition to, and not as a substitute for, the Company's reported results prepared in accordance with U.S. GAAP. Our non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable U.S. GAAP measures and should be read only in conjunction with our Condensed Consolidated Financial Statements prepared in accordance with U.S. GAAP.

Our management regularly uses our supplemental non-GAAP financial measures internally to understand, manage and evaluate our business and make operating decisions, and providing such non-GAAP financial measures to investors allows for a further level of transparency as to how management reviews and evaluates our business results and trends. These non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Compensation of our executives is based in part on the performance of our business based on these non-GAAP measures. Non-GAAP measures are footnoted, where applicable, in each slide.

Signed Divestiture Disclosure

Reference in the presentations today to "signed divestitures" relates to previously announced agreements Conduent has signed to sell subsidiaries or assets of certain lines of business. These agreements have not yet closed. The closings are subject to fulfillment of closing conditions and obtaining any required government regulatory approvals.

Agenda

8:30 – 9:00 am	Registration / Breakfast
9:00 – 9:05 am	Introduction / Welcome and Analyst Day Overview Alan Katz, Vice President, Investor Relations
9:05 – 9:45 am	Strategic Overview Ashok Vemuri, Chief Executive Officer
9:45 – 10:15 am	Consumer and Industrials Christine Landry, Group Chief Executive, Consumer & Industrials
10:15 – 10:45 am	Financial Services and Healthcare Pratap Sarker, Group Chief Executive, Financial Services & Healthcare
10:45 – 11:00 am	Break & Innovation Gallery
11:00 – 11:30 am	Public Sector Dave Amoriell, President
11:30 – 11:50 am	Financial Overview Brian Walsh, Chief Financial Officer
11:50 – 12:15 pm	Lunch Break and Innovation Gallery
12:15 – 1:15 pm	Q&A
1:15 – 2:30 pm	Innovation Gallery

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Strategic Overview

Ashok Vemuri, *Chief Executive Officer*





Our Company

Deep Domain
& Process
Capabilities

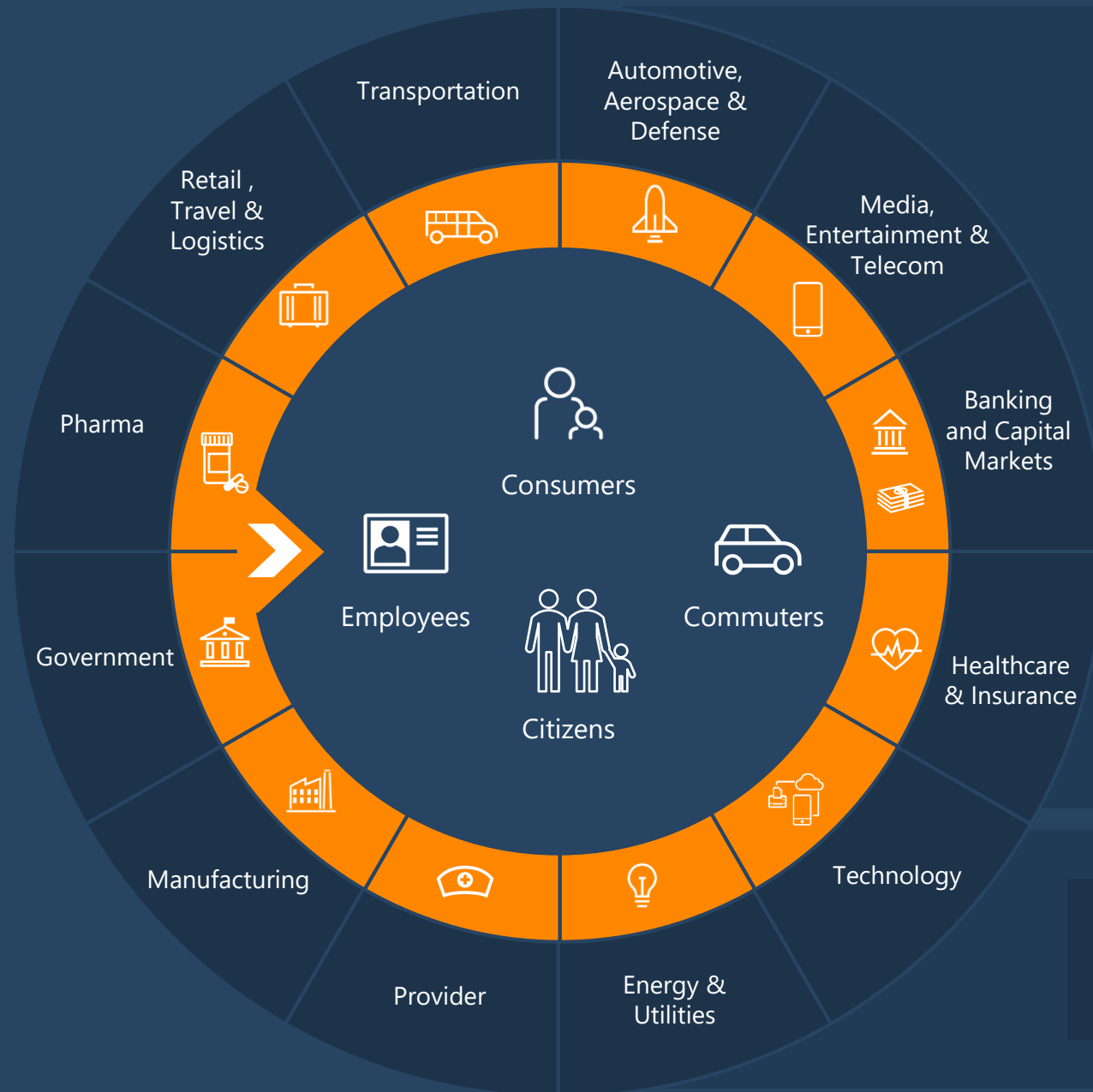
Marquee
Clients

Essential Partner
Across Multiple
Value Chains

Recognized Industry
Leader in our
Core services

Deep Domain & Process Capabilities

We are world's largest provider of diversified business services with leading digital platform capabilities



Digital Platform Portfolio

13 Business areas

24 Platform Groups

81 Platforms

Software

Products

Platforms

Marquee Clients



2018 – 2020 Addressable Market Growth¹

Overall	5.0% - 5.5%
Public	4.0%- 4.5%
Commercial	5.5% - 6.0%

20 of Top 20
U.S. Health Insurers

9 of Top 10
Pharmaceutical Companies

4 of Top 5
Life Insurers

40%
Of U.S. Hospitals

6 of Top 10
Automakers

4 of Top 5
Aerospace Firms

50
All 50 States

7 of Top 10
U.S. Banks

1Q Signings Performance

Total Contract Value (TCV) Signings	\$1,428M
Renewal Rate	94%
New Business TCV	\$406M
Rolling 12-Month Pipeline	~\$12B

⁽¹⁾Source: Frost & Sullivan, E&Y, Nelson-Hall, Gartner, Mercator Consulting, and Conduent Corporate Strategy

Essential Partner Across Multiple Value Chains



Healthcare

70%

of insured patient in the U.S.



Transportation

46% U.S. market share in Tolling
and 44% in Parking



Multi-Channel
Services

1/3

of all U.S. insured touched
by our communications



Government
Payments

Payment processor for:

43% of U.S. child support and
55% SNAP payments



Worker's
Compensation

Bill Review for 50%
of Workers Comp claims



Human Resource
Services

11+ million
employees and participants
supported

Recognized Industry Leader



Industry Analyst Accolades

Best-in-Class BPaaS Solutions

- HfS Research, NelsonHall, Black Book Research

Top Provider for Workers Comp

- NelsonHall, Everest Group

Proven Leader in HRS Support

- NelsonHall, Everest Group, HfS Research

Everest Top 10 BPS Providers

May 29, 2018

1. ADP
2. Teleperformance
3. Accenture
4. Conduent
5. Paychex
6. Concentrix
7. DXC Technology
8. Xerox
9. Arvato Bertelsmann
10. Genpact

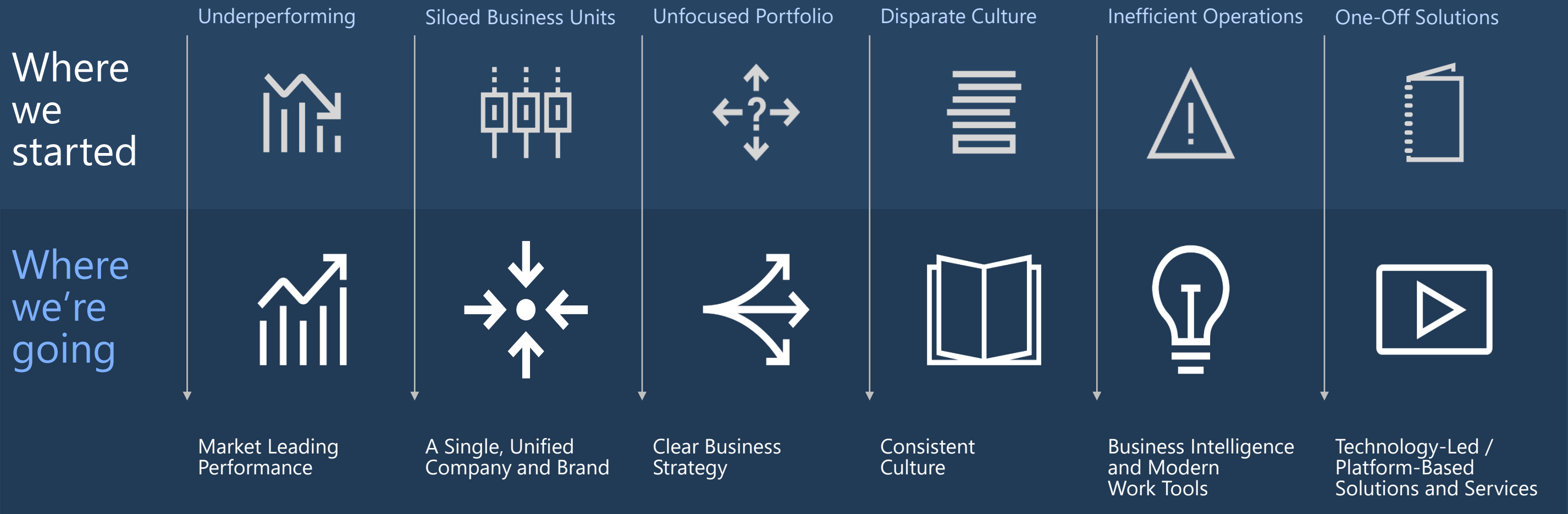
Our Progress

Re-invention

\$1B in Expected
Divestitures

Achieved
Pre-Spin Goals

Re-inventing our Company



Aggressive Transformation

50

Brands Consolidated

1,400

Accounts Exited

17%

Increase in Sales Headcount

Eliminated
+250

Redundant
Reporting Systems

Reduced Real Estate
Sq. Footage by
~3 million

+\$200M
Adj Free Cash Flow
FY2017¹

Signed Divestitures Year-to-Date

~\$390M
FY2017 Revenue

~\$65M
Adj EBITDA

~\$600M
Estimated Proceeds

~9.2x Adj EBITDA
~1.5x Revenue
Multiples

Met Pre-Spin Expectations

Pre-Spin Objectives

Revenue
2017 – decline similar to 2016

Adjusted EBITDA
2017 – greater than 5% growth

Cost Transformation
2017 ~\$430M cumulative savings

Free Cash Flow
2017 20-30% of Adjusted EBITDA

Shareholder Value Created

2017 Results

✓ Achieved -- adjusted for strategic actions

✓ Achieved -- grew +6%

✓ Exceeded ~\$45M

✓ Achieved @ high-end ~30%

✓ Over \$1 Billion in market cap¹ growth

Pivoting to Technology

Mission

World-View

Industry Evolution

Conduent Mission

Transforming The Way
Our Clients Operate

Our Aspiration

Become the leading business services partner for companies and governments worldwide

Achieve Industry-Leading Performance

Be the Most Trusted Partner to our Clients

Be an Employer of Choice

Build a Differentiated Brand

Our Core Values

Client-Centricity

Commitment to Excellence

Trust

Speed and Agility

Open and Collaborative

Courage

As Digital *Interactions* Become The Norm, Our Clients Are Facing Three Realities

1

Individualized

2

Immediate

3

Intelligent

As Digital *Interactions* Become The Norm, Our Clients Are Facing Three Realities

1

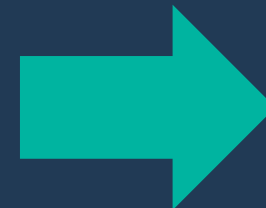
Individualized



End-User Setting Standards

2

Immediate



Value-Chains are Integrating

3

Intelligent



Knowledge/Insights > Data

Evolution of the Business Services Market

Facet

Basis of Competition

Operating Model

End-user Outcomes

Value: Focus

Value Levers

Outcomes

Legacy

Cost, Efficiency

Rigid, Client Determined

Generic

One Way (Client)

Labor, Automation

Service Level Agreements

New

Change Operating Model

Flexible, Digital, Scalable

Tailored, Personalized

Two Way (Client, End-user)

Experience, Blockchain, Cognitive

Experience Level Agreements

Building a Business for the Future

Digital
Interactions

Platform
Based

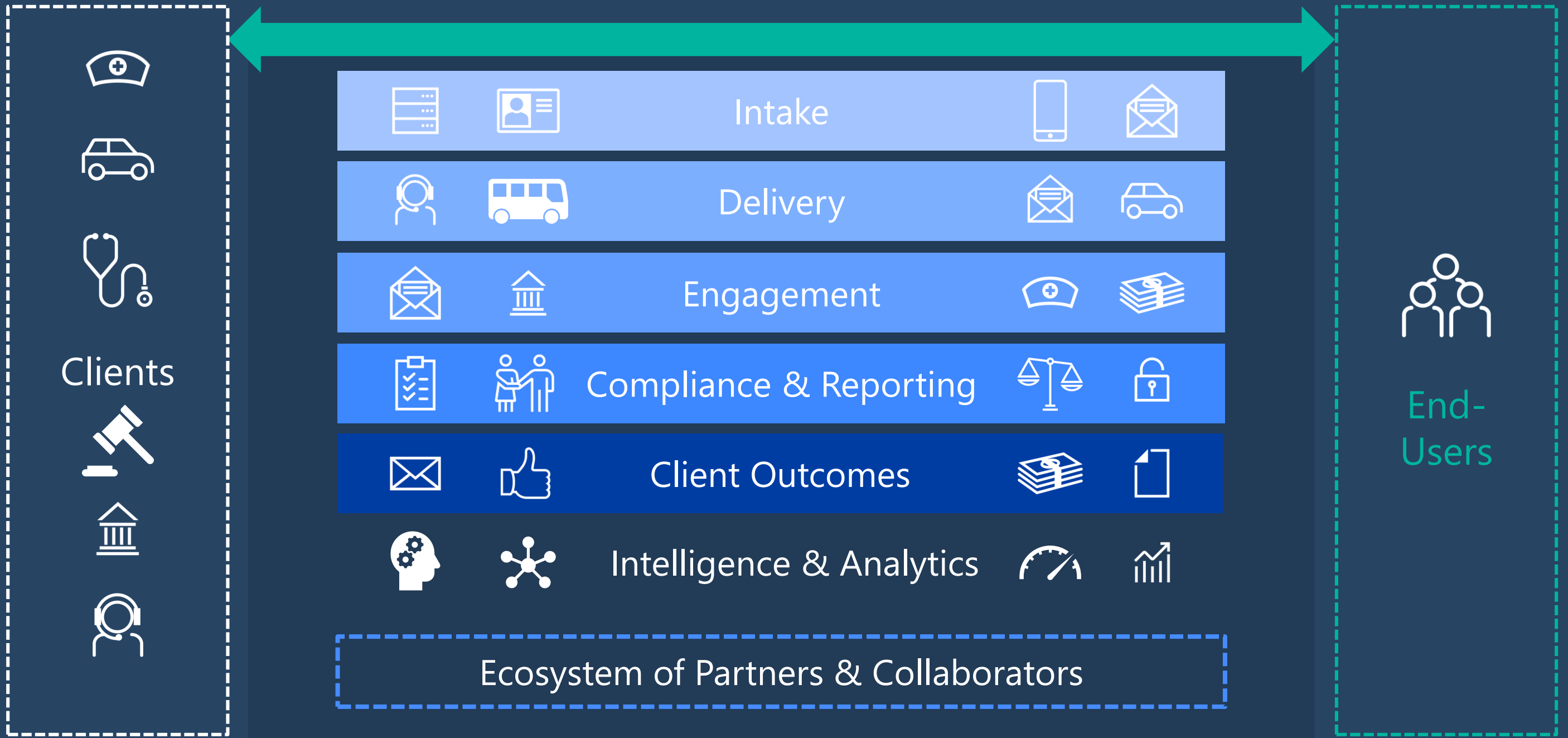
Technology Driven

Global Delivery Potential

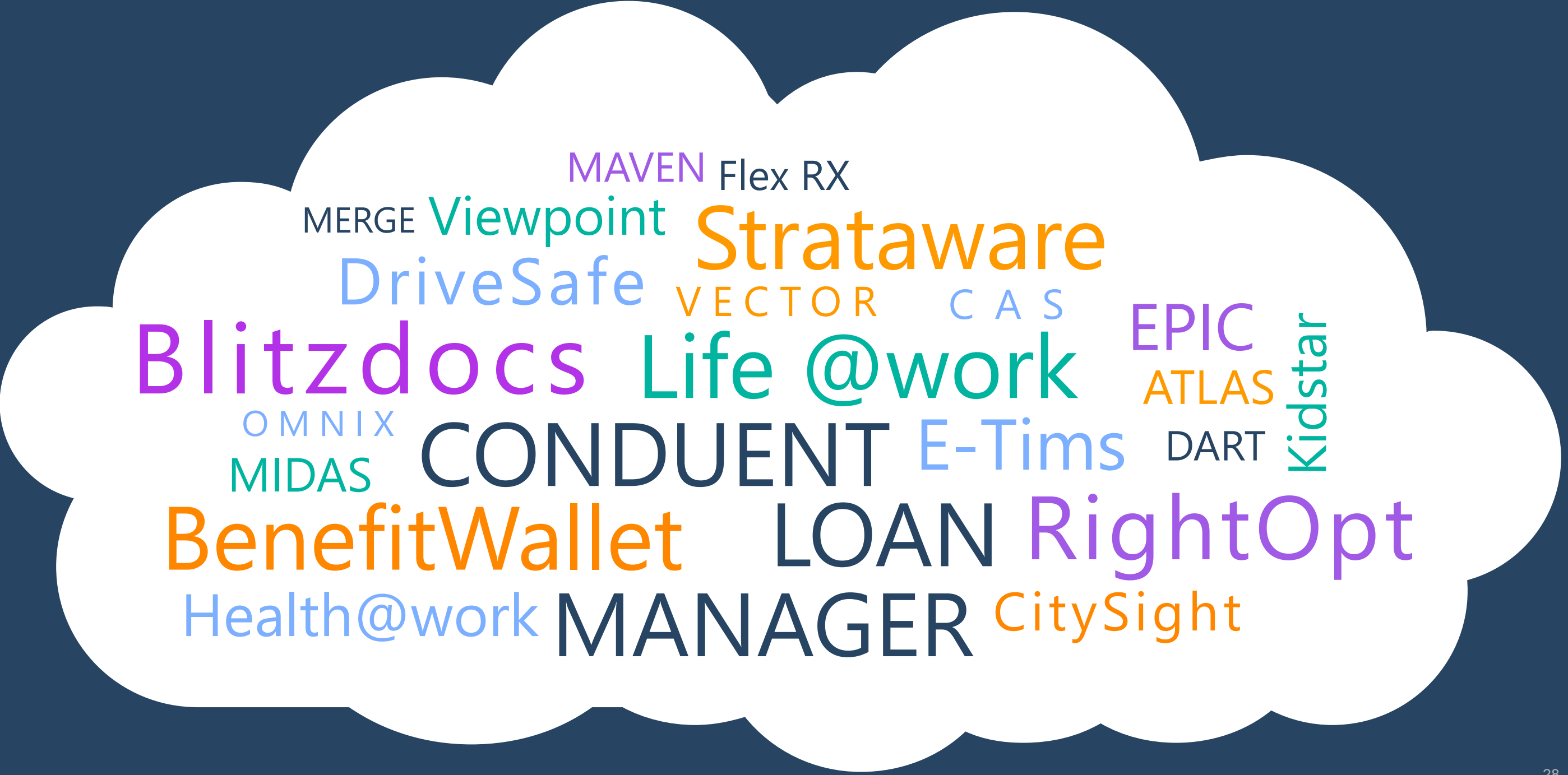
A Digital Interactions Company



Digital Platform Architecture



Conduent Solutions & Offering Set



MAVEN Flex RX
MERGE Viewpoint Strataware
DriveSafe VECTOR CAS EPIC
Blitzdocs Life @work ATLAS Kidstar
OMNIX CONDUENT E-Tims DART
MIDAS BenefitWallet LOAN RightOpt
Health@work MANAGER CitySight

Technology: Our Foundation and Future

Conduent Technology Innovation Practice Areas



Blockchain



Mobile



Automation



IoT



Cognitive

Global Delivery Potential

Global Footprint

- 85,000 employees (down from 105K)
- 28 countries (down from 40+)
- 250 delivery centers

Delivery Hubs

- Philippines
- India
- Jamaica
- Guatemala
- Romania

Innovation Hubs

- Raleigh / Bangalore / Hyderabad

Accu-Shoring Model

- Maximize talent sourcing
- “Follow-the-sun” operating model



Pivoting to Growth

Modernize
the Base

Organic
Growth

Value Chain
Integrator

Inorganic &
Partnerships

Unit Specific
Opportunities

Pivoting to Growth

Modernize
the Base

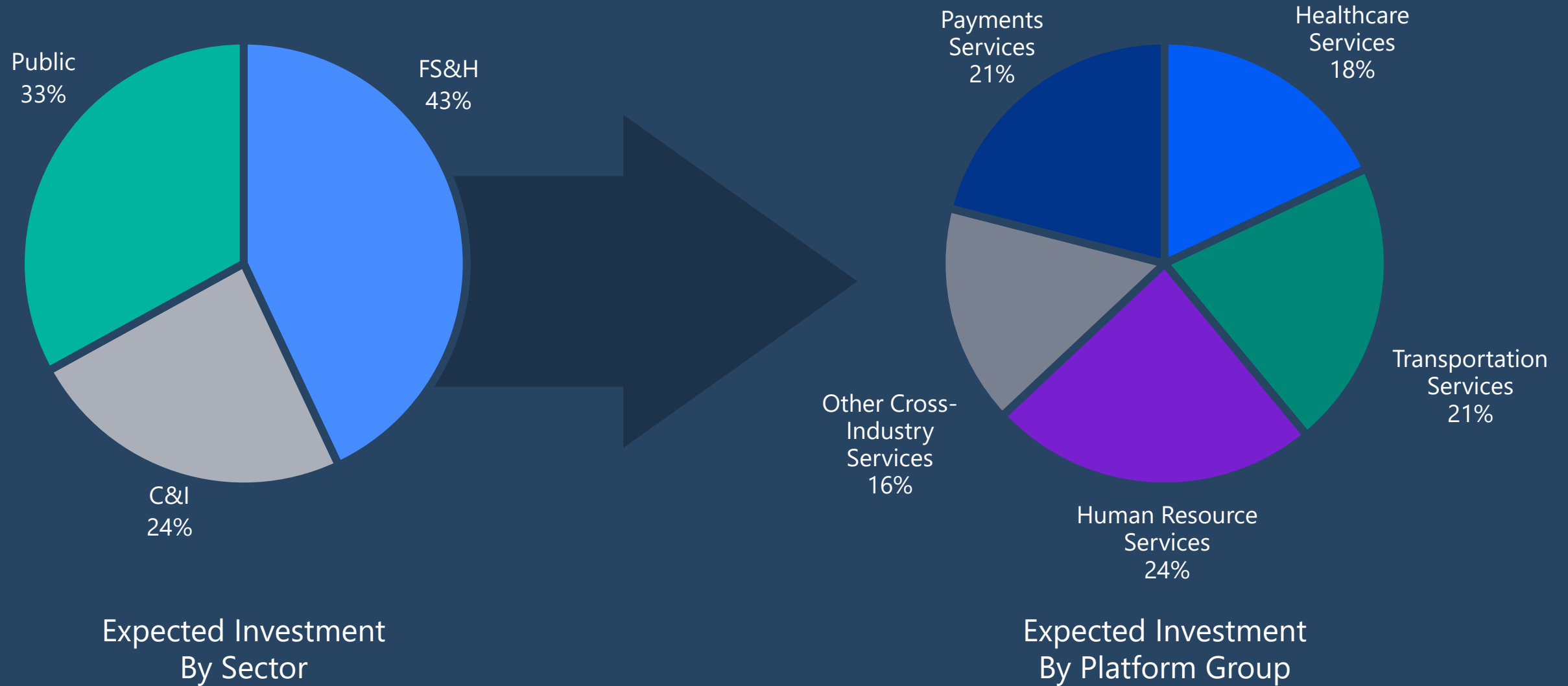
Organic
Growth

Value Chain
Integrator

Inorganic &
Partnerships

Unit Specific
Opportunities

Digital Platform Modernization Investment ~\$200M over Three Years



Conduent Tolling Solution

Existing

Post-Modernization

Individualized



Customize Multiple Channels



Social Media



Voice



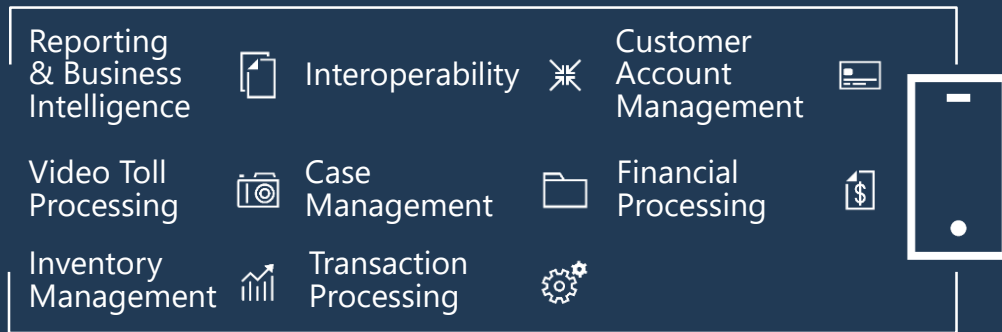
SMS



App Chats

Immediate

Business Tier



Platform Design



- Video Toll Processing
- Transaction Processing
- All Back Office Processes
- Case Management
- Machine Learning

Intelligent



Knowledge & Insights



Healthcare Value Chain: Conduent Participation



Reduce Cost of Care

Improve Outcomes

Enhance Customer Experiences

Conduent Healthcare Offerings

Relative Offering Strength

Inorganic & Partnerships

Focus Areas	Examples
Building Capabilities	<ul style="list-style-type: none">• Digitalization• Social Media, Mobility, Analytics & Cloud• Omni-channel
Emerging Technology	<ul style="list-style-type: none">• Block Chain• Automation• AI and Analytics
Right to Play	<ul style="list-style-type: none">• Vehicles• PAAS, Channels• Policy and Regulation
Scale & Geography	<ul style="list-style-type: none">• Human Resource Services• Europe

Quotes from Our Clients

"After examining the options in the market, we chose Conduent due to their proven ability to bring strategic value to [our company]. They thoroughly understand our business and culture at every level and tailor solutions to us. We use the 'P' word with Conduent – they are our PARTNER, not our vendor."

Senior Executive at a Global Security and Aeronautics Company

"Our cardholders rely on the payments they receive, and working with Conduent has helped us deliver those funds more securely and accurately. They even converted the technology behind the scenes without interrupting services. Their expertise makes all the difference."

Tom Pennington, Director of Electronic Payment Systems, Oklahoma Department of Human Services

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Consumer & Industrials Sector

Christine Landry, *Group Chief Executive*

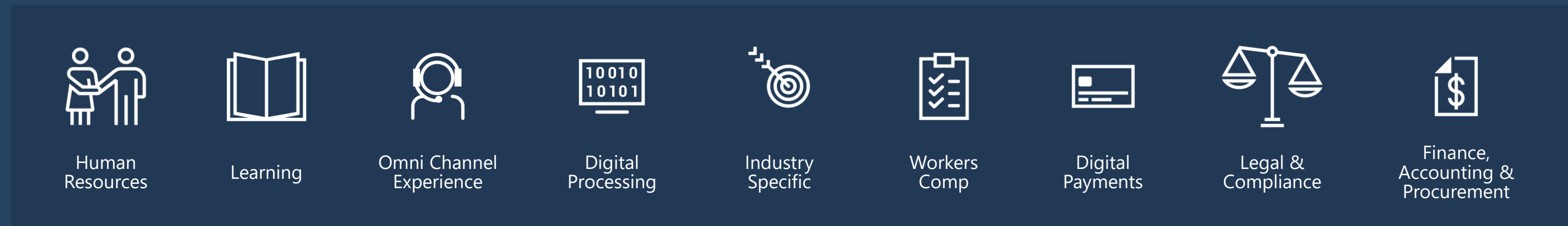


Commercial Overview

Clients and Constituents

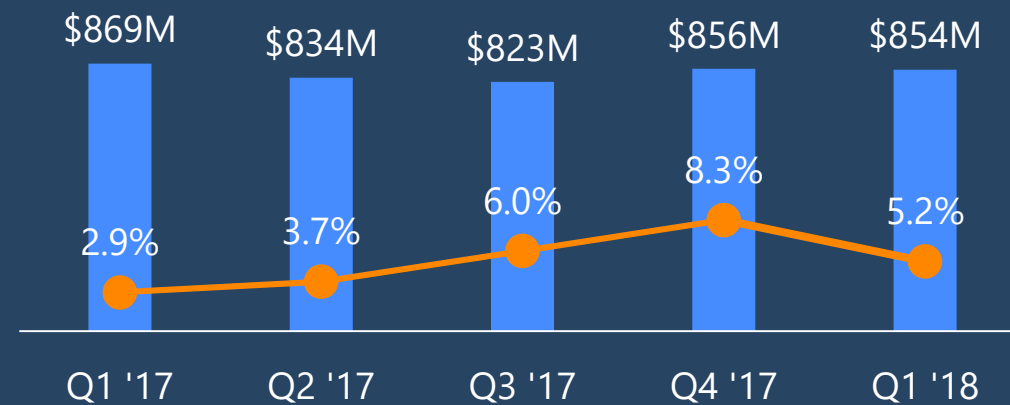


Offerings



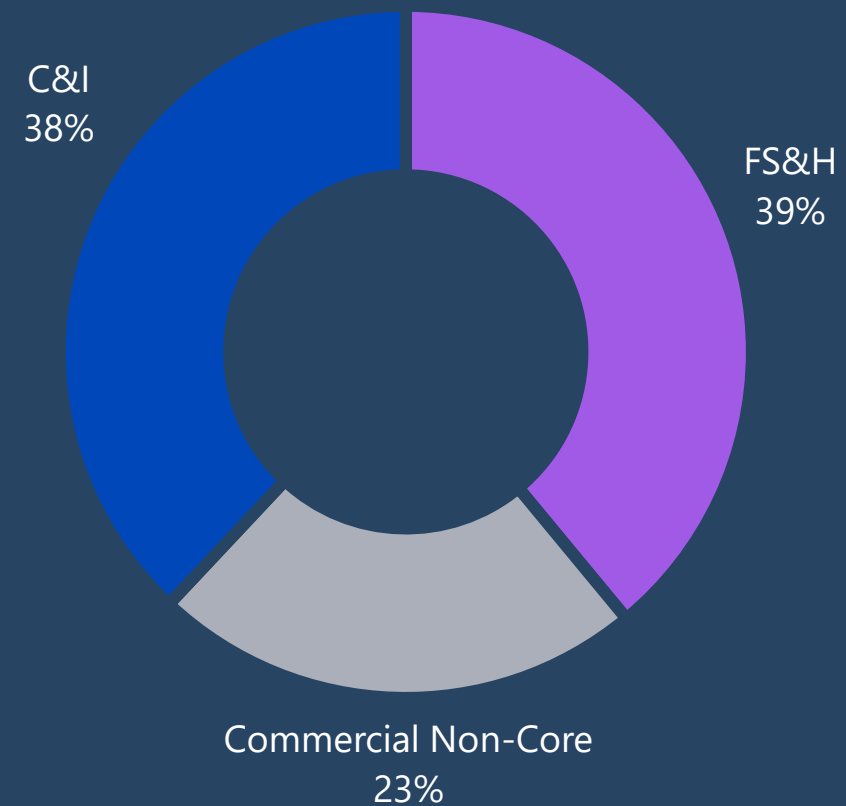
Financials for Commercial Business

Quarterly Revenue and Profit
(adjusting for ASC 606)⁽¹⁾



Segment Profit ⁽¹⁾	\$25M	\$31M	\$49M	\$71M	\$44M
Segment Margin ⁽¹⁾	2.9%	3.7%	6.0%	8.3%	5.2%
Adj EBITDA ⁽¹⁾	\$61M	\$69M	\$83M	\$105M	\$78M
Adj EBITDA Margin ⁽¹⁾	7.0%	8.3%	10.1%	12.3%	9.1%

■ Revenue (\$ in M) — % Segment Margin



FY2017 Commercial Revenue
(% of segment total)
(*Non-core revenue includes signed and to-be-signed divestitures)

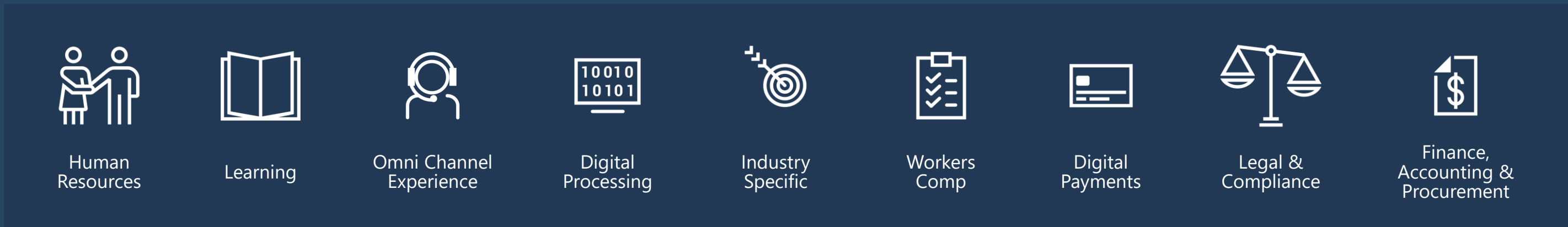
⁽¹⁾ Adjusted 2017 results for impact from ASC 606 accounting change. Please refer to Appendix for Non-GAAP reconciliations for adjusted EBITDA and adjusted EBITDA margin

Commercial – C&I

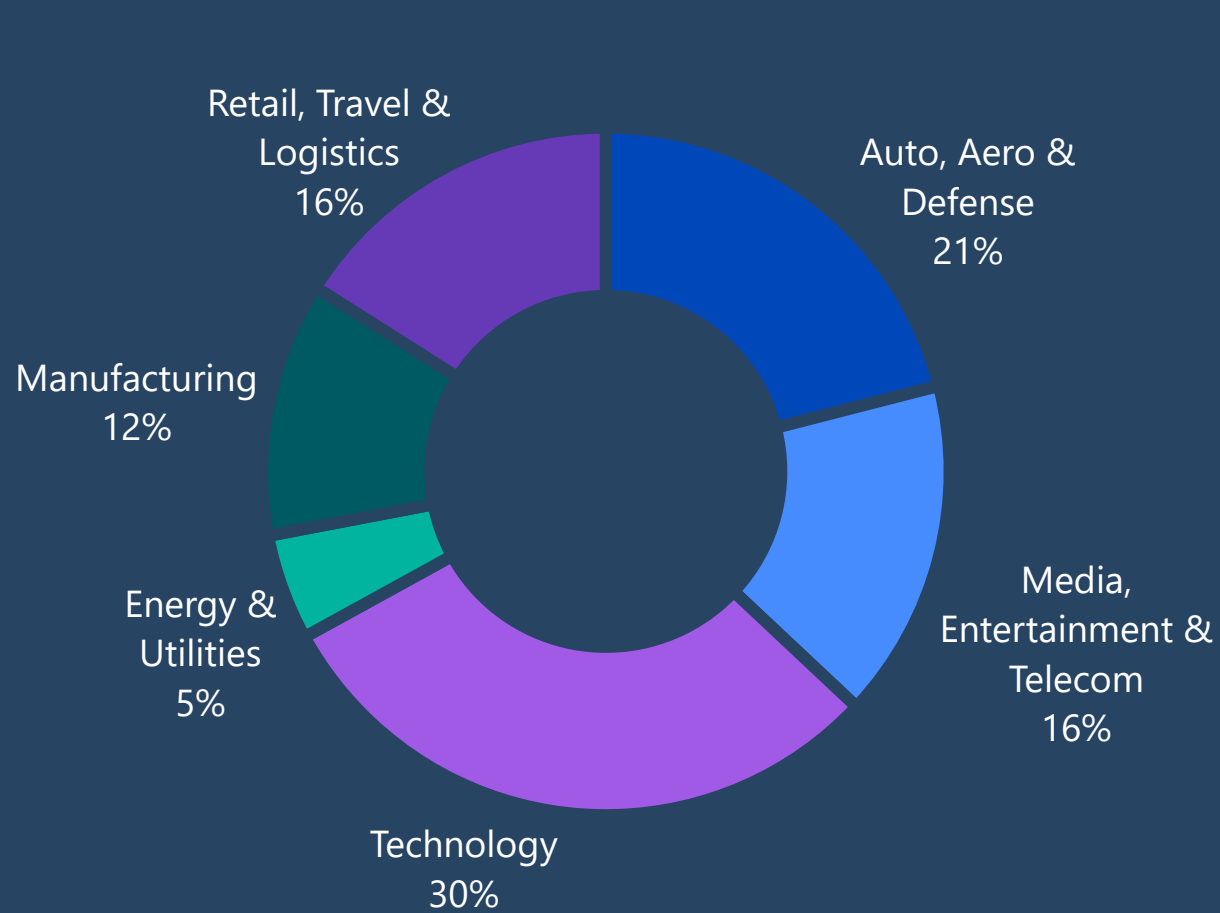
Clients and Constituents



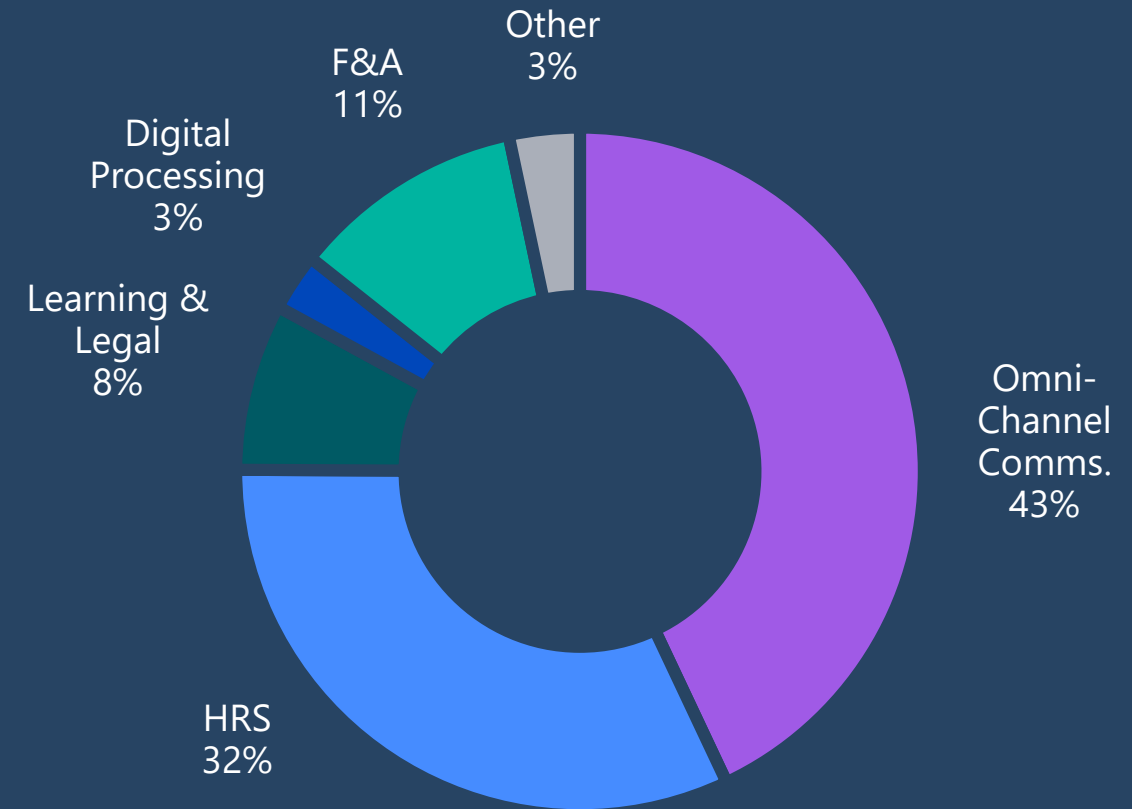
Offerings



Financials for C&I Business



FY2017 C&I Revenue By Vertical
(% of C&I total)



FY2017 C&I Revenue By Service Line
(% of C&I total)

Client-Centric Focus Across Industries Delivers Value and Improves Outcomes

Clients

- 6 of 10 largest global automotive manufacturers
- 4 of 5 top aerospace firms
- 2018 Top Training Outsourcing Company by Training Industry
- Over 10 million employees and participants supported



Total Rewards Portal
Increase employee engagement in total rewards program **98%**
Employees actively participated in the annual enrollment process



BenefitWallet
Consumer Driven Health Care
Reduce costs, increase wellbeing
95%+
Participation in HSAs



RightOpt
Private Exchange
Decision support tools that simplify administration and enrollment
11%
Reduction in total claims cost



AP Processing
Transformed to Deliver **92%**
Improvement in processing productivity



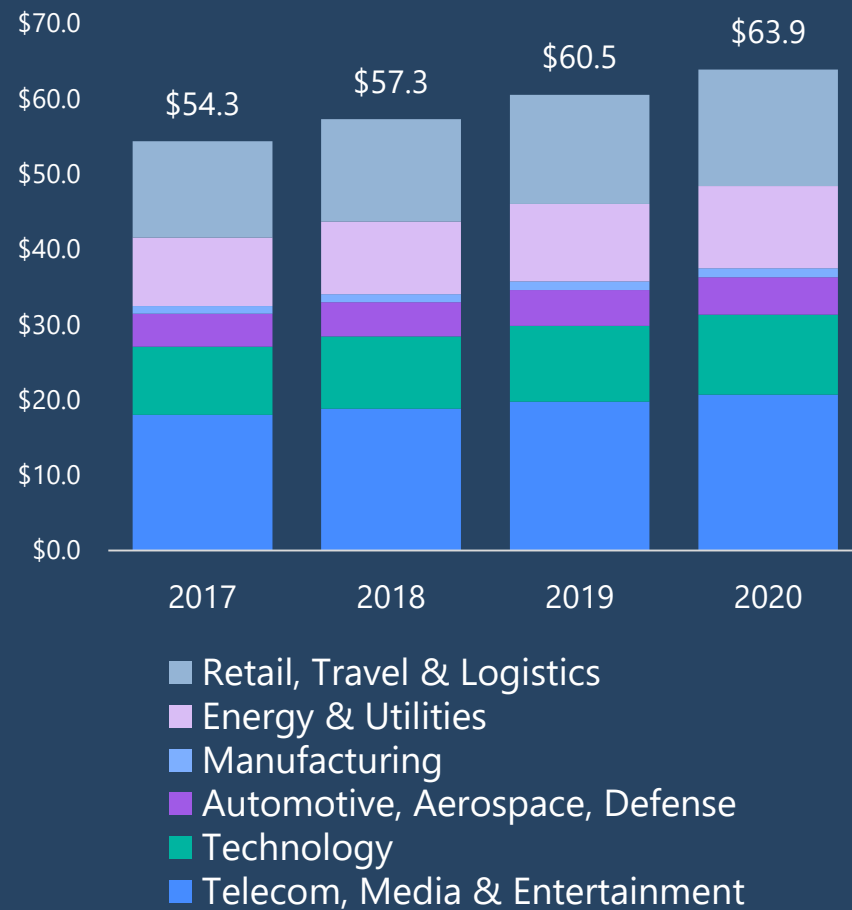
Virtual Learning
Migrate to eLearning platform
60%
Reduction in design and development duration



Intelligent Automation
Leveraging automation and bots
50%+
Reduction in human errors

C&I Market Opportunity Set

Addressable Market⁽¹⁾ (\$B):
2018-2020 CAGR 5.6%



Business Sectors ⁽²⁾	Telecom, Media & Entertainment	Automotive/Aerospace/Defense	Energy/Utilities	Technology	Retail/Travel/Logistics	Manufacturing
Revenue	~\$200M of Revenue	~\$270M of Revenue	~\$60M of Revenue	~\$390M of Revenue	~\$200M of Revenue	~\$160M of Revenue
Client Imperatives	Content monetization and immediate delivery (5G, OnDemand); compliance in fluid regulatory environment	Mobility-as-a-service; efficiency on global scale; integration across ecosystem with smart processes and devices	Price and cost pressure; focus on automation and efficiency; smart grid - new energy sources and distribution networks	Gig economy, changing recruiting market; high employee attract/retain cost; Omni-channel personalization	Hyper-personalization, 24/7 immediacy; Omni-channel experience reimagined	Transform operations and service delivery; Need application of intelligent devices, IoT, emerging platforms (i.e., blockchain)
Key Service Offerings	Digital Payments	Digital Processing	Finance & Accounting Transformation	Risk & Compliance	Integrated Employee Engagement	Omni-Channel Customer Experience

1) Source: NelsonHall

2) Business sector revenue represents approximate FY2017 revenue excluding signed and to-be-signed divestitures

Art-of-the-Possible: Industry-Specific Offering: Automotive






Legacy
Transactional



Today
Data-Supported
One-on-One Interactions



Evolving
Predicting Need and
Hyper-Personalization

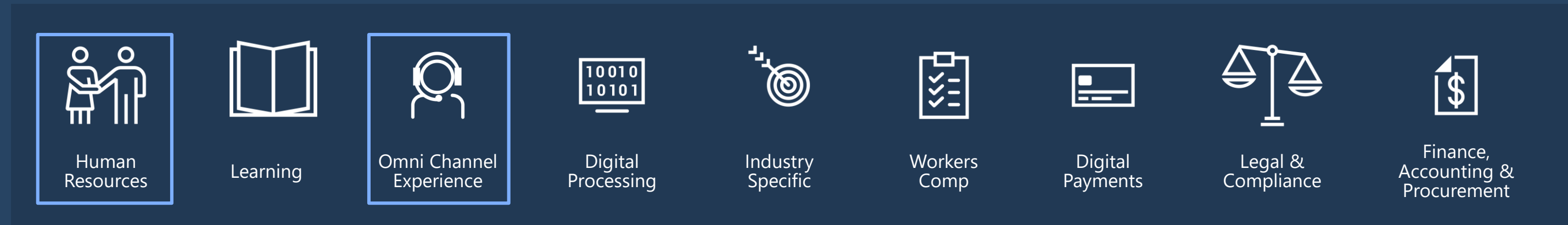
 Individualized	<ul style="list-style-type: none"> Go to dealership to purchase a vehicle, drive off the lot 	<ul style="list-style-type: none"> Formal data transfer and contact permission provided by owner Central customer experience center (CEC) focuses on individual 	<ul style="list-style-type: none"> Predictive analytics individualized to owner & vehicle Facilitate seamless, end-to-end digital customer experience
 Immediate	<ul style="list-style-type: none"> Owner fully responsible for all general maintenance and no alerts to problems until the problem has occurred 	<ul style="list-style-type: none"> Proactive outreach to driver for immediate solution Centralized, real-time vehicle information always seen by CEC 	<ul style="list-style-type: none"> Integrated information provided to service departments Immediate scheduling for maintenance issues Stronger immediate engagement with drivers - improves loyalty to our clients
 Intelligent	<ul style="list-style-type: none"> No intelligent, proactive information Static information about the car No connection beyond the direct sale 	<ul style="list-style-type: none"> Telematics activation information alert reaches CEC before reaching driver Predictive messaging regarding general maintenance needs 	<ul style="list-style-type: none"> Geolocation "sees" where vehicle is System will provide driving law information, suggestions for parking, etc. Arrange for support/service seamlessly when critical issues are identified

Commercial – C&I

Clients and Constituents



Offerings



Omni-Channel and Digital Experience



Advanced Analytics



Chat Virtual Agent/
Live Agent



Self-Serve Mobile Automated Agent



Workflow Automation



Attended Automation



Robotic Process Automation Virtual Agent

Key Market Trends:

Sectors	Client Imperatives	Our solutions that make us well positioned
Digital Customer Experience Management	Manage customer lifecycle across channels to monetize touchpoints, improve loyalty, increase satisfaction	<ul style="list-style-type: none"> Automation, AI, machine learning End-to-end digital experience solutions and analytics

Key Digital Offerings:

Solution	Description	Benefit
Digital Processing Platform (Conduent Automation Suite)	Data-driven, intelligent approach complete critical processes throughout all phases of the lifecycle using automation and analytics	<ul style="list-style-type: none"> Enables our partners to transform to a personalized digital experience Provides a consistent, reliable platform with the agility to keep up with evolving consumer expectations

Conduent Interactive Solutions






Legacy
One-to-One Interaction



Today
Automation-Enabled Interactions



Evolving
Predictive, Individualized Experiences

 Individualized	<ul style="list-style-type: none"> • Agent time spent handling routine calls made to a call center 	<ul style="list-style-type: none"> • Chatbot plus caller assisted for self-help • Data and analytics to reduce chat time 	<ul style="list-style-type: none"> • Predictive analytics proactively help pre-empt issues • Enhanced AI and machine learning for individualized responses
 Immediate	<ul style="list-style-type: none"> • Cx Agents only • Lacks predictive analysis or behavior • Lacks continuous learning feedback loop 	<ul style="list-style-type: none"> • Chat-assist tool • Automated text strings for recurring issues • Significant reduction in average chat time 	<ul style="list-style-type: none"> • Enhanced tools and user experience through AI, machine learning for real-time assistance
 Intelligent	<ul style="list-style-type: none"> • Limited information and analysis 	<ul style="list-style-type: none"> • Detects and suggests key repeating strings to respond to customers 	<ul style="list-style-type: none"> • Apply data analytics to deflect chat interactions to self-service and fully automated Chatbot service

Human Resource Services Overview



Talent Strategy/Recruiting Administration



New Hire/Onboarding



Payroll Admin/Compensation/Global Rewards



Performance Reviews/Career



Analytics & Reporting



Benefits Management



Learning & Training



Life/Work Event Management



User Experience Optimization



Resign, RIF, retire

Key Market Trends:

Sector	Client Imperatives	Our solutions that make us well positioned
HR Services	Manage end-to-end, recruit-to-retire employee lifecycle to improve engagement and productivity	<ul style="list-style-type: none"> • Workforce & HR Enablement • Health & Welfare • Finance & Retirement • Employee Engagement • Integrated Well Being

Key Digital Offerings:

Solution	Description	Benefit
Life@Work	Integrated total benefits and human resource solution	<ul style="list-style-type: none"> • Completely personalized experience • Helps employees make confident decisions and provides easy access to interactive education and tools
RightOpt	Health exchange alternative: integrated benefit delivery solution with innovative plan design / benefit admin	<ul style="list-style-type: none"> • Reduces costs and administrative burdens • Leverages data and analytics to create a personalized work/life cycle experience
BenefitWallet	Consumer Directed Health (CDH) account solutions	<ul style="list-style-type: none"> • Data-driven, digital and personalized • Drives employee engagement and ROI • Promotes higher HSA balances

Employee Engagement Solutions



Legacy

Paper-based and generic





Today

Self-service and Personalization



Evolving

End-to-end Engagement Integration, Omni-channel, Predictive

 Individualized	<ul style="list-style-type: none"> • Present information based on my company and division 	<ul style="list-style-type: none"> • Present information based on my demographic data 	Present information based on: <ul style="list-style-type: none"> • behavioral data • level of information each user wants or needs
 Immediate	<ul style="list-style-type: none"> • Support dependent on availability of local HR resource 	<ul style="list-style-type: none"> • Self-service functionality so - employees can get information and complete transactions whenever they want 	<ul style="list-style-type: none"> • Intuitive and easy use digital experiences. • Tailored personal experiences - via web, mobile devices, phone, etc., • Integrated omni-channel experience
 Intelligent	<ul style="list-style-type: none"> • Only system data is available • Data can be displayed 	<ul style="list-style-type: none"> • Explosion of data - 90% of data today has been created over last two years • Access to unstructured data created through social and mobile channels • Still reporting focused 	<ul style="list-style-type: none"> • Value from workforce analytics • Organization and employee insights from cognitive and predictive analytics • Ability to tailor information based on "segment of 1"

Leader Status Across Service Lines / Industries

Gartner

- Customer Management Contact Center BPO Magic Quadrant, Leader

Everest Group

- Contact Center Outsourcing Market for Healthcare Service Provider Landscape with PEAK Matrix, Leader
- Contact Center Outsourcing Market Service Provider Landscape with PEAK Matrix, Leader
- Multi-Process HRO Service Provider Landscape with PEAK Matrix, Major Contender

NelsonHall

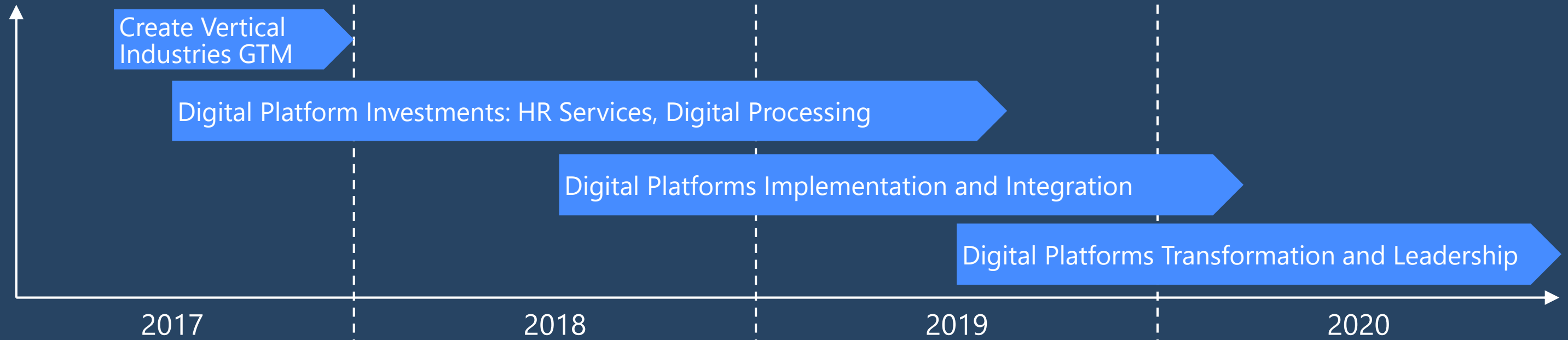
- Benefits Administration Services NEAT, Overall, Leader
- Next Generation Learning BPS NEAT, Overall, Leader
- Cloud-Based HR Services NEAT, Overall, Leader
- Multi-Process HR Services NEAT, Overall, Leader
- Multi-Process HR Services NEAT, Intelligent Technologies, Leader
- Customer Management Services in Telecom, Leader, 5/17
- CMS Multichannel Overall NEAT, A High Achiever
- CMS Client Experience Improvement Focus NEAT, a Leader
- CMS Self Service Focus NEAT, a Leader

C&I Growth Approach

Growth Parameters		Telecom Media & Entertainment	Auto/Aero/ Defense	Technology	Retail/Travel/ Logistics	Manufacturing	Energy/Utilities
	Modernize our Base	<ul style="list-style-type: none"> • Life@Work 6 • Digital Processing and Automation • Omni-channel customer experience management and engagement • Finance, Accounting & Procurement 					
	Organic Growth in Existing Segments	<ul style="list-style-type: none"> • Global Integrated Employee Benefits & Engagement • Focus on leveraging existing capabilities to drive service line penetration across the business 					
	Expand role in Emerging Value Chain	<ul style="list-style-type: none"> • Employer Risk Management: Legal and Compliance Solutions • Digital Processing and Automation • Revenue Cycle Management 					
	Inorganic Growth / Partnerships	<ul style="list-style-type: none"> • Content Moderation & Analytics • Legal & Compliance 	<ul style="list-style-type: none"> • Mobility-as-a-Service • IoT Solutions 	<ul style="list-style-type: none"> • Content Moderation & Analytics 	<ul style="list-style-type: none"> • Content Moderation & Analytics 	<ul style="list-style-type: none"> • IoT Solutions • Legal & Compliance Solutions 	<ul style="list-style-type: none"> • Automation and IoT Solutions • Legal & Compliance Solutions
		<ul style="list-style-type: none"> • Micro-Learning Platform 					

Our Growth Roadmap

We have embarked on a [Digital Interactions](#) journey – the destination looks very different from where we are today



Service Mix Today

HR Services, Learning, Customer Care, Transaction Processing

Service Mix Tomorrow

Workforce Solutions, Learning, Omnichannel CX, Industry Solutions: e.g. Automotive ecosystem, blockchain procurement, Telco/Media churn reduction

Competitors

Low value, specialized, smaller specialized, pure play, focused on specific horizontal providers

Competitors

Global, high value, consultative, focused on "C" suite

CONDUENT



Analyst Day | June 8, 2018



Financial Services & Healthcare

Pratap Sarker, *Group Chief Executive*



Commercial – FS&H

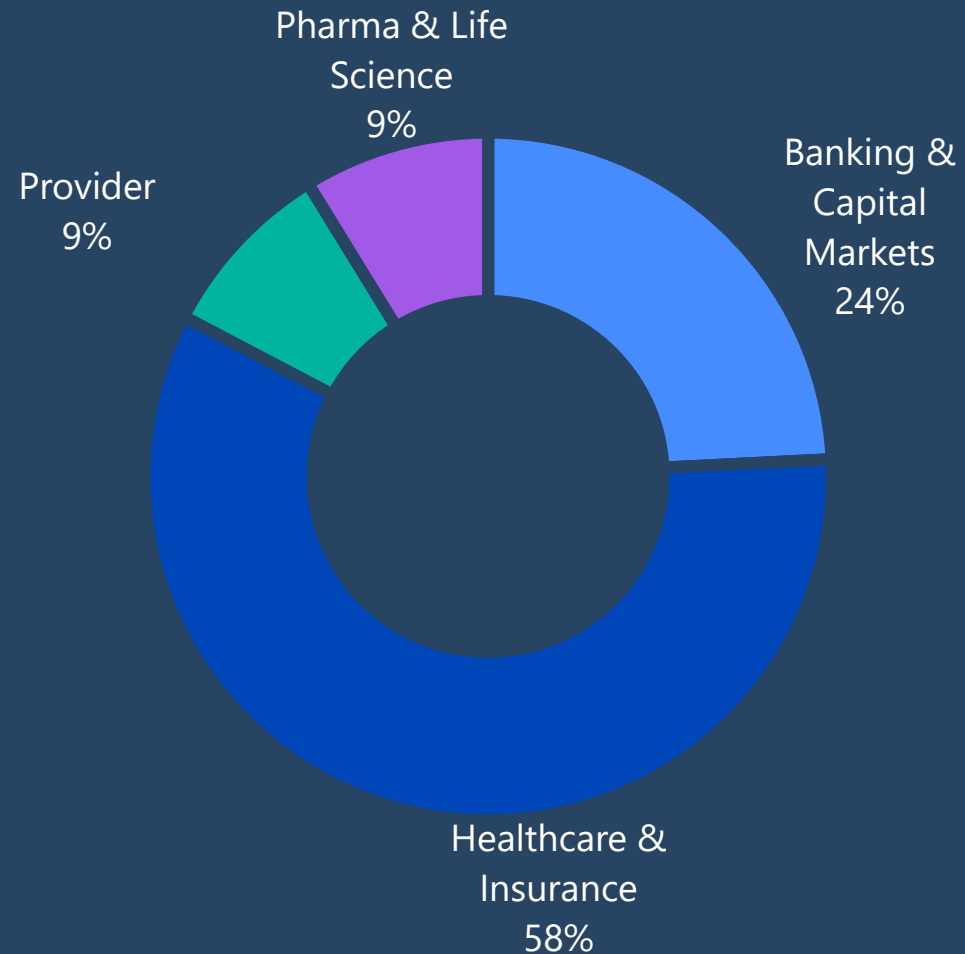
Clients and Constituents



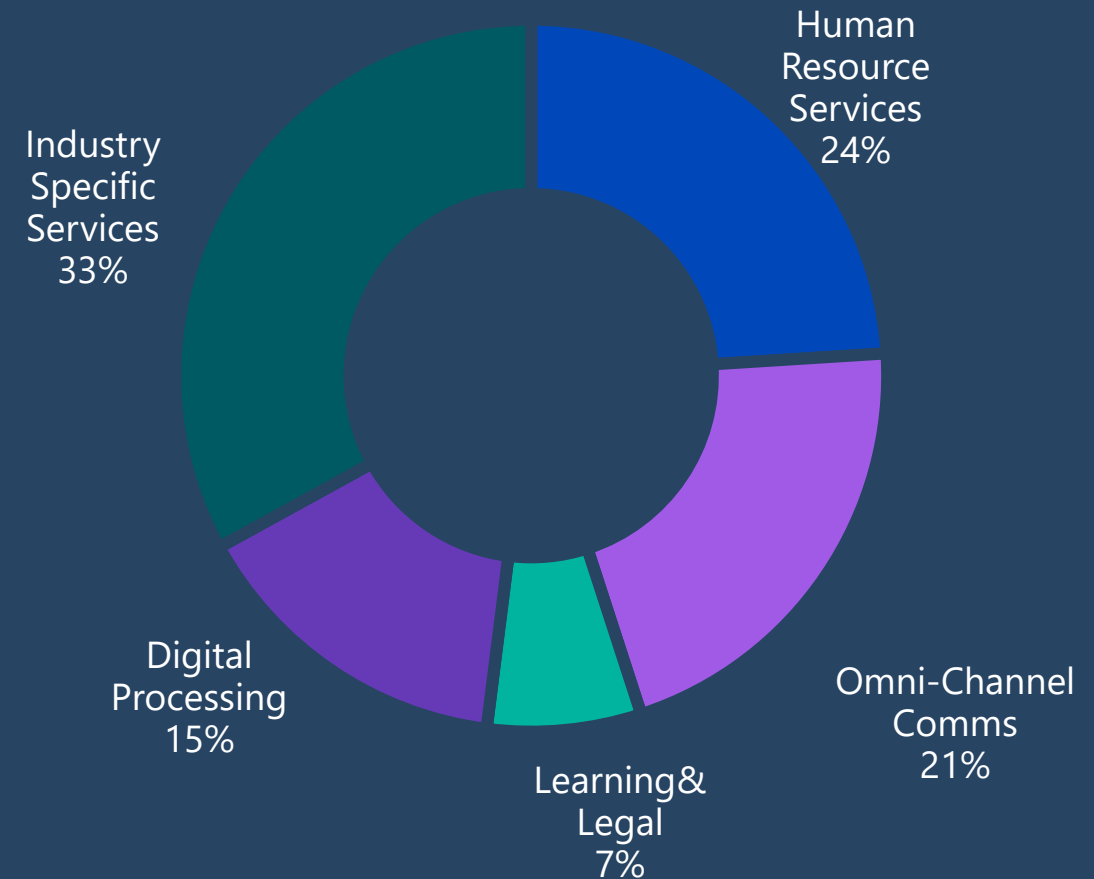
Offerings



Financials for FS&H Business



FY2017 FS&H Revenue By Vertical
(% of FS&H total)



FY2017 FS&H Revenue By Service Line
(% of FS&H total)

Focus on Clients and Outcomes

- 11 of the top 12 Fortune 500 commercial banks
- 20 of 20 managed U.S. healthcare plans
- 40% of U.S. hospitals (2,200 hospitals)
- 14 of 15 top global pharmaceutical companies

- 2/3 of U.S. insured patients are touched by our services
- 1+ Billion commercial and government claims processed each year
- 45 Million patients in our provider systems every year
- \$49 Billion in provider payments managed every year
- Manage over \$60 Billion in loan assets



Incident Reporting

Collect vital Information

15-20%

Drop in accidents through actionable data



24/7 Nurse Triage

Determine best course of action

40%

Reduction in ER visits



Omni-channel Digital Channel, Analytics & e-Payments

50-75%

Postage and Print Cost Savings



Bank Account Opening Transformed to Deliver

90%

Reduction in cycle time and 90%+ reduction in error rate



30B Attorney Decisions Leveraging analytical models

30%+

Cost savings due to reuse of attorney work product



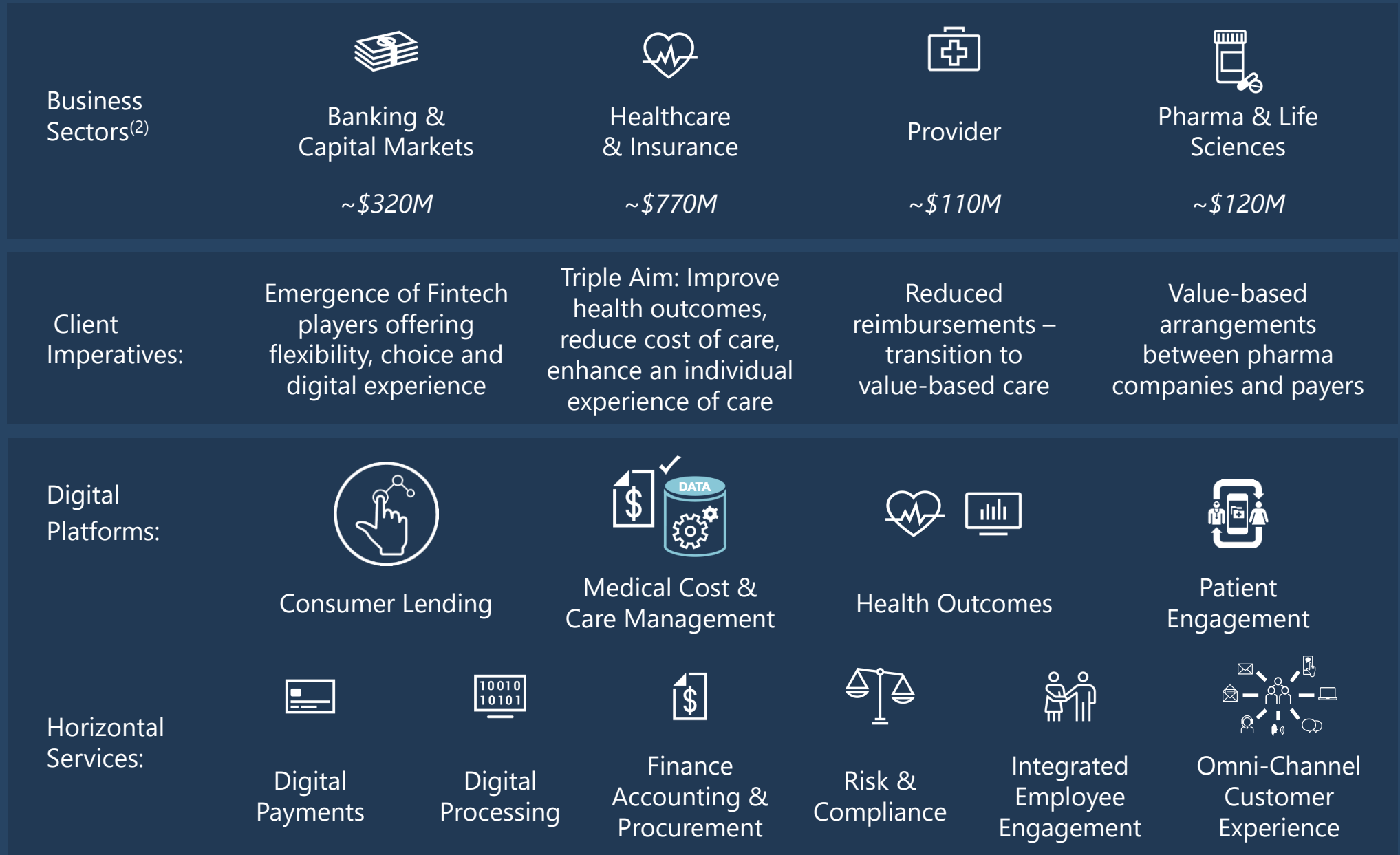
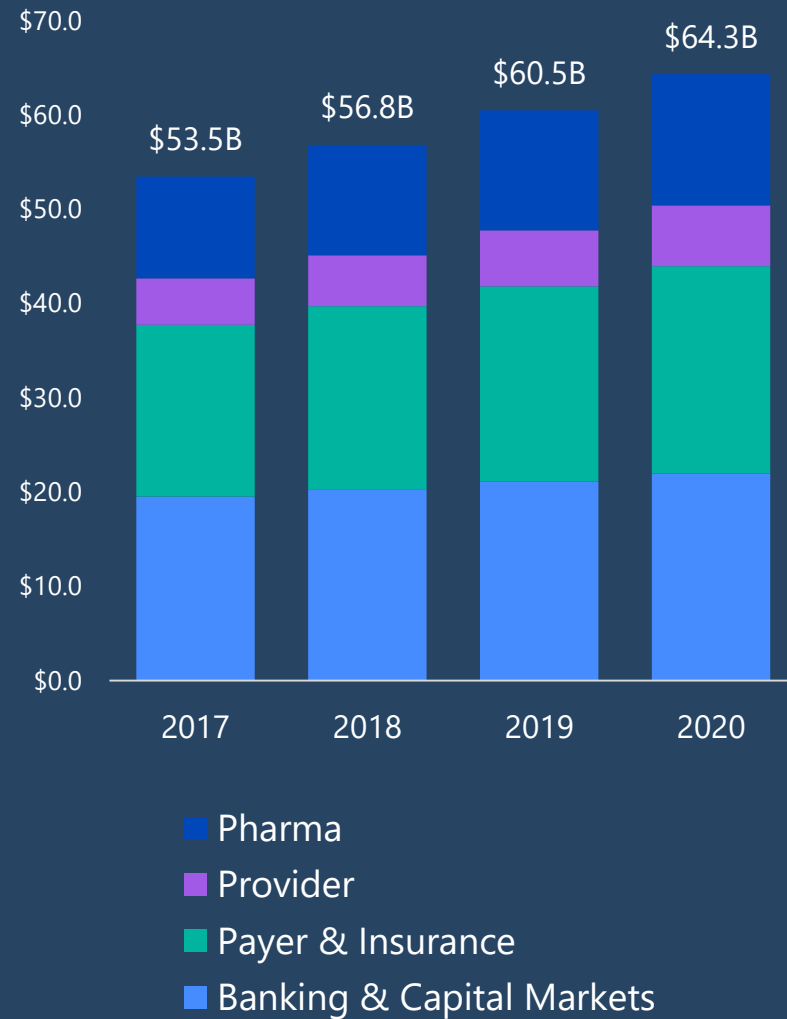
Virtual Agent With Artificial Intelligence Virtual / Personal Assistant

40%+

Call center efficiencies due to avoidance of billing-related calls

FS&H Market Opportunity Set

Addressable Market⁽¹⁾ (\$B):
2018-2020 CAGR 6.4%



(1)Source: NelsonHall

2) Business sector revenue represents approximate FY2017 revenue excluding signed and to-be-signed divestitures

Health Outcomes Solutions

How does Conduent help healthcare providers improve their engagement with patients?





Legacy
Reactive
Care



Today
Refocusing
on Outcome



Evolving
Connection of Health
and Behavior

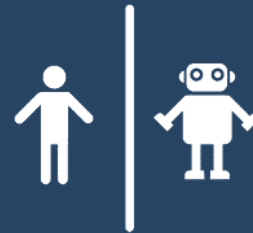
 Individualized	<ul style="list-style-type: none"> No true plan of care post hospital stay Mostly passive patients 	<ul style="list-style-type: none"> Reimbursement is changing to incentivize improved health outcomes Growing patient involvement 	<ul style="list-style-type: none"> Individualized wellness and diagnostics focused on health outcomes
 Immediate	<ul style="list-style-type: none"> Manual Medical Records Inaccurate data Data not readily available 	<ul style="list-style-type: none"> Electronic Medical Records, wearable tech provide information about health Availability of provider performance data 	<ul style="list-style-type: none"> Care and diagnostics not just immediate, but proactive Telemedicine as the new Primary Care Model
 Intelligent	<ul style="list-style-type: none"> Reactive treatment for patients Re-imburement for healthcare providers on a Fee-For Service basis 	<ul style="list-style-type: none"> Use of info from wearable tech and apps to change behavior Providers looking for ways to proactively manage health Trend toward greater healthcare consumerism 	<ul style="list-style-type: none"> Risk model for declining health or wellness to allow for prevention/early intervention Use of data science to develop best practices based on individual consumption and precision medicine

Consumer Lending

How does Conduent help its customers digitize interactions to maximize efficiencies and insights?






Legacy
Reactive, Slow,
Paper Intensive



Today
Focus on Quality/Risk, High Cost
to Originate and Service



Evolving
Automation and Insights
to Reduce Risks and Costs

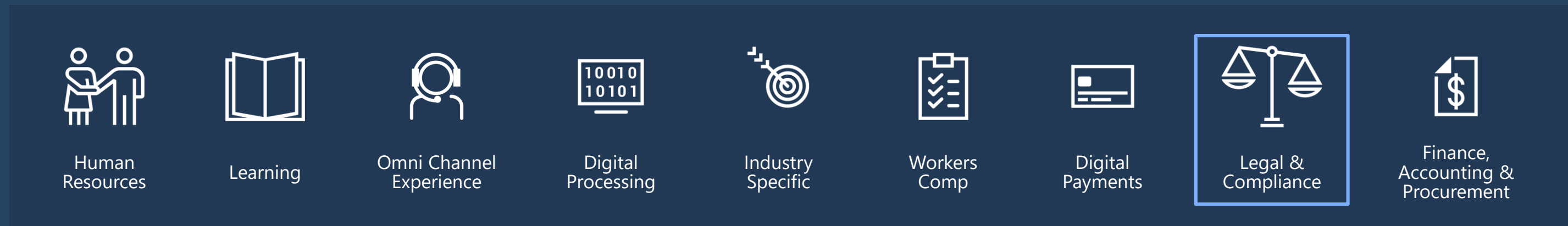
	Legacy	Today	Evolving
 Individualized	<ul style="list-style-type: none"> Paper intensive with no digital interaction Product focused not consumer focused No reuse of best practices/technology across lifecycle 	<ul style="list-style-type: none"> Paper reduced with increasing use of data Collections outreach driven by analytics Loans at risk given multiple options to cure 	<ul style="list-style-type: none"> Digitize documents and data for complete transparency and proactive insights Engagement at enterprise level, Consumer focused Optimized channel of engagement
 Immediate	<ul style="list-style-type: none"> Completely reactive process Massive paper Green screen systems with poor navigation Extensive time from application to approval 	<ul style="list-style-type: none"> Origination process started using technology with limited visibility after application Browser based system providing single view of Loan Servicing and Collections Lenders looking for ways to automate review of data/documents received 	<ul style="list-style-type: none"> Structured data feeds rules driven review allowing for instant feedback and consistency Interaction anywhere through mobile systems Rules drive proactive presentation of self service options
 Intelligent	<ul style="list-style-type: none"> Manual reporting No analytics No proactive view of risk 	<ul style="list-style-type: none"> Tremendous amount of data not collected and/or not analyzed Limited proactive engagement or risk profiling 	<ul style="list-style-type: none"> Intelligence through interactions Elimination of stare and compare Analytics enables detection of patterns, proactive sensors, and a deeper understanding of customers' needs

Commercial – FS&H

Clients and Constituents



Offerings



Legal and Compliance Solutions

How does Conduent help its customers monitor compliance and mitigate risk?



Legacy eDiscovery & Data Hosting



Today Legal & Compliance



Evolving Cognitive Risk Management

 Individualized	<ul style="list-style-type: none"> • Generic legal case management approach for all users • Single product and information delivery model 	<ul style="list-style-type: none"> • Litigation management, Investigations, and compliance assessments are tailored to industry, enterprise or regulatory need • Configurable deployment model delivers information faster and more accurately 	<ul style="list-style-type: none"> • Compliance offerings that enable client-specific and holistic evaluation and management of risk across the enterprise
 Immediate	<ul style="list-style-type: none"> • Manual processes • Slow data processing • Case by case, singular engagements 	<ul style="list-style-type: none"> • Automated processes and risk alerts enable proactive case preparation and regulatory compliance • Use of AI and machine learning to reduce cycle time in delivery of relevant information and insights 	<ul style="list-style-type: none"> • Automated, real-time data monitoring solutions that allow for rapid intervention, yielding improved risk mitigation and regulatory compliance
 Intelligent	<ul style="list-style-type: none"> • Limited insights • Inability to re-use prior work 	<ul style="list-style-type: none"> • Ability to rapidly gather information across virtually any structured or unstructured source • Levering AI against aggregated current & historical data to unlock previously undiscoverable information on risk 	<ul style="list-style-type: none"> • Prescriptive recommendations to protect against loss/litigation, as well as guidance to optimize revenue and avoid unnecessary expense • Proactive compliance and reporting

Leader Status Across Service Lines / Industries

Gartner

- Gartner Market Guide for Key Customer Management BPO Service Providers, 2/13
- Gartner Market Guide for Finance and Accounting BPO Service Providers, 3/15

Everest Group

- Everest Property & Casualty Insurance BPO PEAK, Leader, 3/22
- Everest Banking BPO PEAK, Major Contender, 3/26
- Everest Healthcare Payer Service Provider Profile Compendium, 2/2

HfS Research

- HfS Industry Spotlight Blueprint: Banking & Financial Services, Execution Powerhouse, 4/23
- HfS Industry Spotlight Blueprint: Insurance Operations Services, Execution Powerhouse, 5/18
- HfS Blueprint Report: Digital OneOffice, High Performer, 5/28

NelsonHall

- NelsonHall Benefits Administration Services NEAT, Overall, Leader, 1/31
- NelsonHall Benefits Administration Services NEAT, Health & Wellness Optimization, Leader, 1/31
- NelsonHall Benefits Administration Services NEAT, Financial Wellness, Leader, 1/31
- NelsonHall Next Generation Learning BPS NEAT, Overall, Leader, 5/16
- NelsonHall Next Generation Learning BPS NEAT, Compliance Leader, 5/16
- NelsonHall Next Generation Learning BPS NEAT, Strategic Transformation, Leader, 5/16

Other

- Black Book Research: Ranked #1 – 2017 Healthcare Business Process Services
- Black Book Research: Ranked #1 – 2017 Healthcare Outsourcing Solutions
- Black Book Research: Ranked #1 – 2017 Healthcare Transaction Processing & Automation
- Training Industry 2018 Content Development Top 20 Company

FS&H Growth Approach

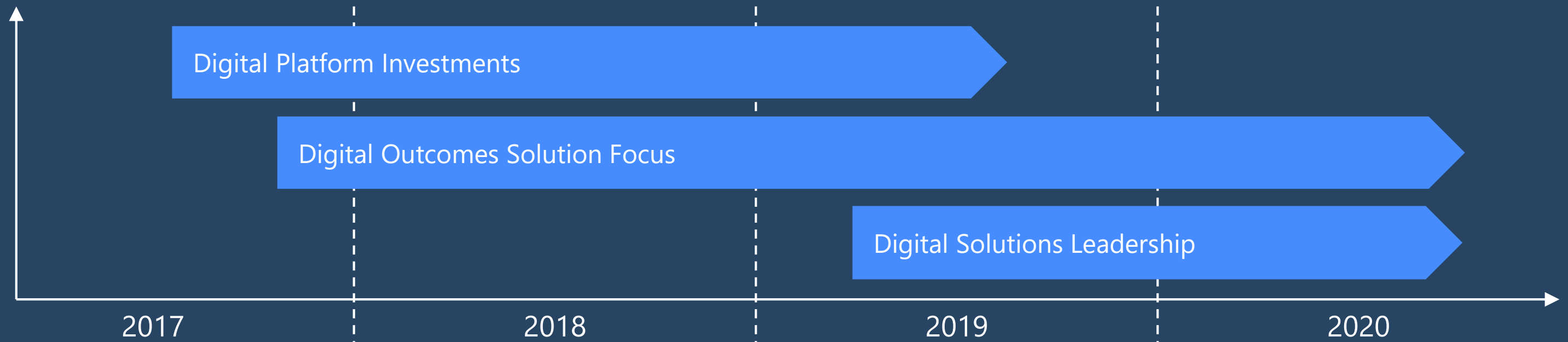
Our current portfolio offers process, technology and data-centric capabilities. Focused investments and a strong partner eco-system can help us create powerful solutions to solve our clients' current and future challenges.



Growth Parameters		Banking & Capital Markets	Healthcare & Insurance	Healthcare Provider	Pharma & Life Sciences
	Modernize our Base	<ul style="list-style-type: none"> Redesign Consumer Finance (Lending) 	<ul style="list-style-type: none"> Digital Processing platform Workers Compensation 	<ul style="list-style-type: none"> Midas modernization to Cloud 	<ul style="list-style-type: none"> Health@ Work Platform Inside Sales Platform
	Organic Growth in Existing Segments	<ul style="list-style-type: none"> BlitzDocs Quality Checks Consumer Finance expansion (Cards) 	<ul style="list-style-type: none"> Payment Integrity & Recovery Services 	<ul style="list-style-type: none"> Health Outcomes 	<ul style="list-style-type: none"> Reimbursement Hub Services
	Expand role in Emerging Value Chain	<ul style="list-style-type: none"> Patient Care Management Solutions Payment Integration – Healthcare Payments, B2B Payment, Accounting & Financing Solutions Multichannel Communication - Composition, Digital e-Payments and Voice based AI Assistant 			
	Inorganic Growth / Partners	<ul style="list-style-type: none"> Loan Servicing Mortgage QC/DD Solutions AML/KYC 	<ul style="list-style-type: none"> Claims & Admin Platform (TPA) 	<ul style="list-style-type: none"> Revenue Cycle Management 	<ul style="list-style-type: none"> Reimbursement Hub / Data Analytics
		<ul style="list-style-type: none"> Digital B2C/C2B Payments 			

Our Growth Roadmap

We have embarked on a [Digital Interactions](#) journey – the destination looks very different from where we are today.



Service Mix Today

Customer Care, Transaction Processing, Platform based solutions

Competitors

Low value, specialized, smaller specialized, pure play, focused on specific horizontal providers

Service Mix Tomorrow

SaaS, TPA, Omni-Channel Experiences, Digital Processing

Competitors

Global, high value, consultative, focused on "C" suite

CONDUENT



Analyst Day | June 8, 2018



Public Sector

Dave Amoriell, *President*



Sector Overview

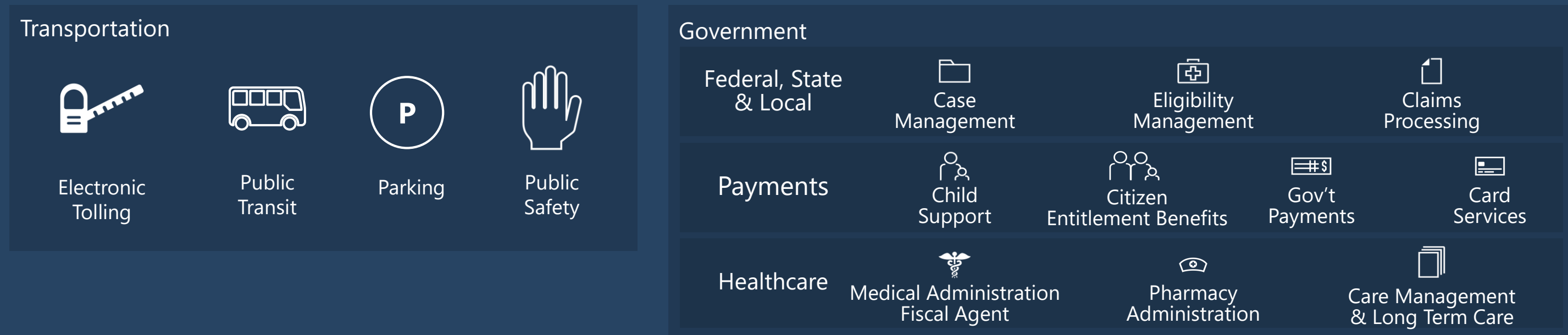
Winning Aspiration:

We will promote innovative government business process outsourcing solutions, and the positive experience between government administrations, their department or agency and the services they provide to their constituents

Clients and Constituents

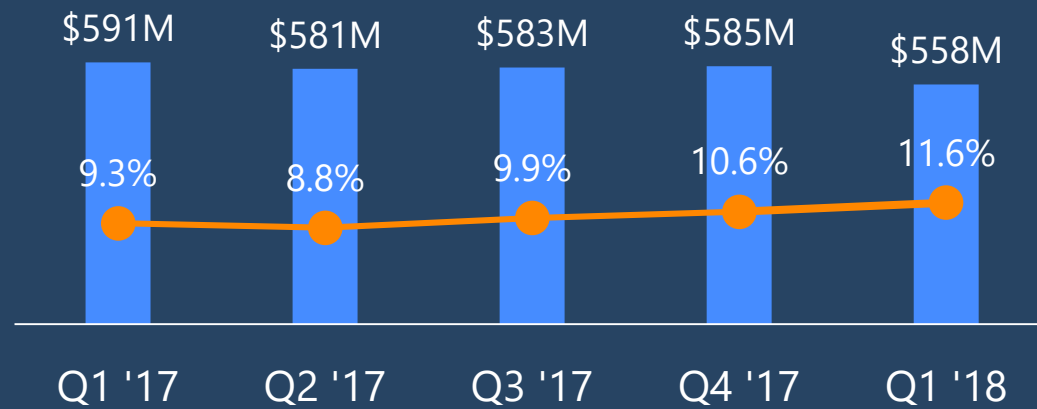


Business Units and Offerings



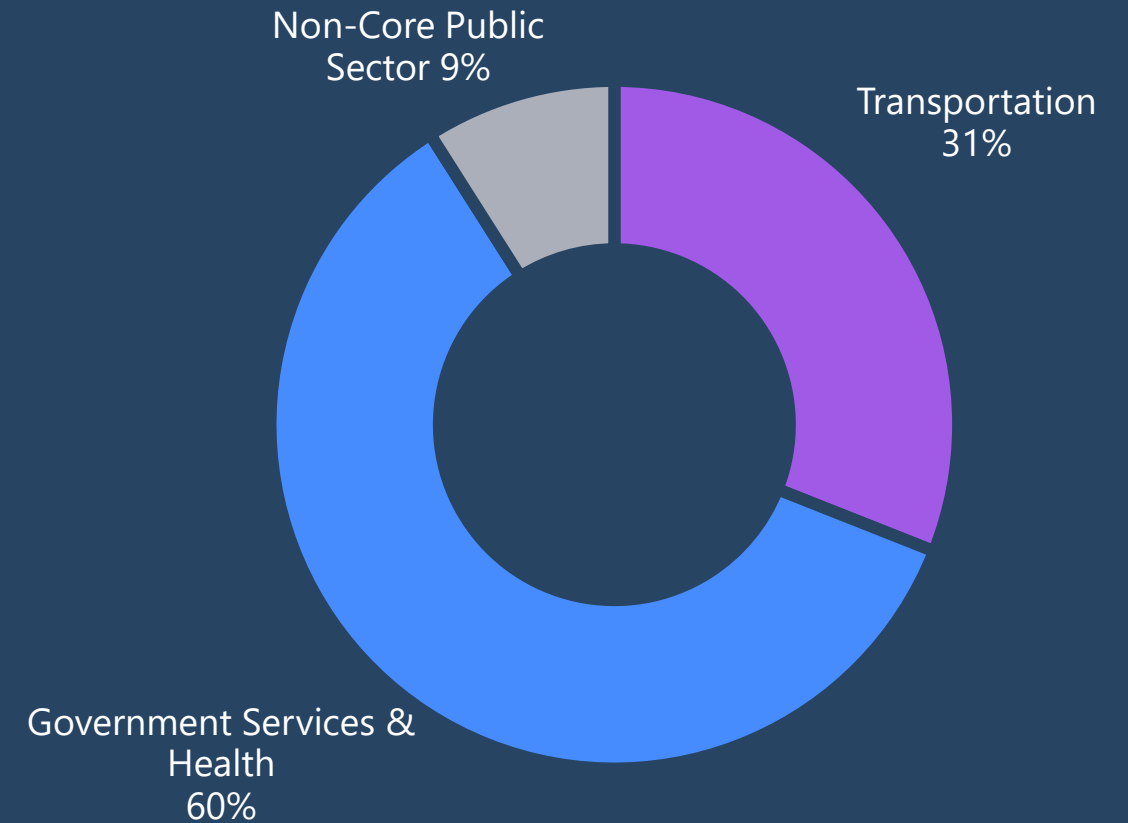
Public Sector Financial Overview

Quarterly Revenue and Profit
(adjusting for ASC 606)⁽¹⁾



Segment Profit ⁽¹⁾	\$55M	\$51M	\$58M	\$62M	\$65M
Segment Margin ⁽¹⁾	9.3%	8.8%	9.9%	10.6%	11.6%
Adj EBITDA ⁽¹⁾	\$85M	\$81M	\$84M	\$84M	\$87M
Adj EBITDA Margin ⁽¹⁾	14.4%	13.9%	14.4%	14.4%	15.6%

■ Revenue (\$ in M)
 —●— % Segment Margin

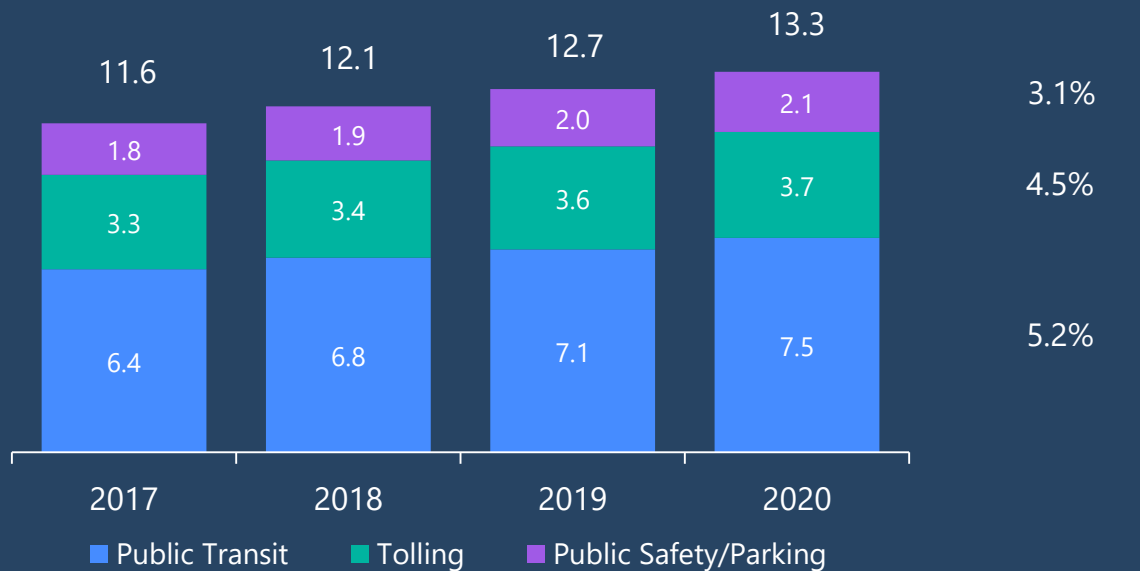


FY2017 Revenue By Business
(% of segment total)
(*Non-core revenue includes signed and to-be-signed divestitures)

⁽¹⁾ Adjusted 2017 results for impact from ASC 606 accounting change and 2017 divestitures.
Note: Please refer to Appendix for Non-GAAP reconciliations for Revenue by segment, Segment Profit/Margin and Adjusted EBITDA/Margin

Transportation Overview

Addressable Market⁽¹⁾ (\$B):
2018-2020 CAGR 4.7%



Key Market Trends:

Client Imperatives	Our solutions that make us well positioned
Sprawling urbanization, traffic congestion, public policies; coupled with agencies desire to improve services and increase utilization	<ul style="list-style-type: none"> • Wrap Technology Around Customer Experience • Proven Solutions • Desired Business Model

<p>Electronic Tolling ~\$300M of revenue</p>	<p>Public Transit ~\$220M of revenue</p>	<p>Public Safety/Parking ~\$190M of revenue</p>
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Key Transportation Digital Offerings

Solution	Benefit
Conduent Electronic Toll Collection Systems	<ul style="list-style-type: none"> • Front office support to customers financial process and state of the art lane systems. Digital engagement with advanced analytics, mobile, web, and payment technologies
Conduent Fare Collection System	<ul style="list-style-type: none"> • Front office software with account based and open payment systems. Transit systems in 27 countries
Conduent Parking Systems	<ul style="list-style-type: none"> • Complete financial transaction from start to end. Business intelligence, analytics, and data visualization tools
Conduent Public Safety	<ul style="list-style-type: none"> • Front office support. Mobile payments, mobile web, license plate recognition technologies

1) Frost & Sullivan and Conduent Corporate Strategy
Note: business sector revenue represents approximate FY2017 revenue excluding signed and unsigned divestitures

Transit

How can transit operators and agencies around the world improve the experience of public transportation and attract more riders, while reducing the time of travel and contributing to lower traffic congestion in cities?






Legacy



Today

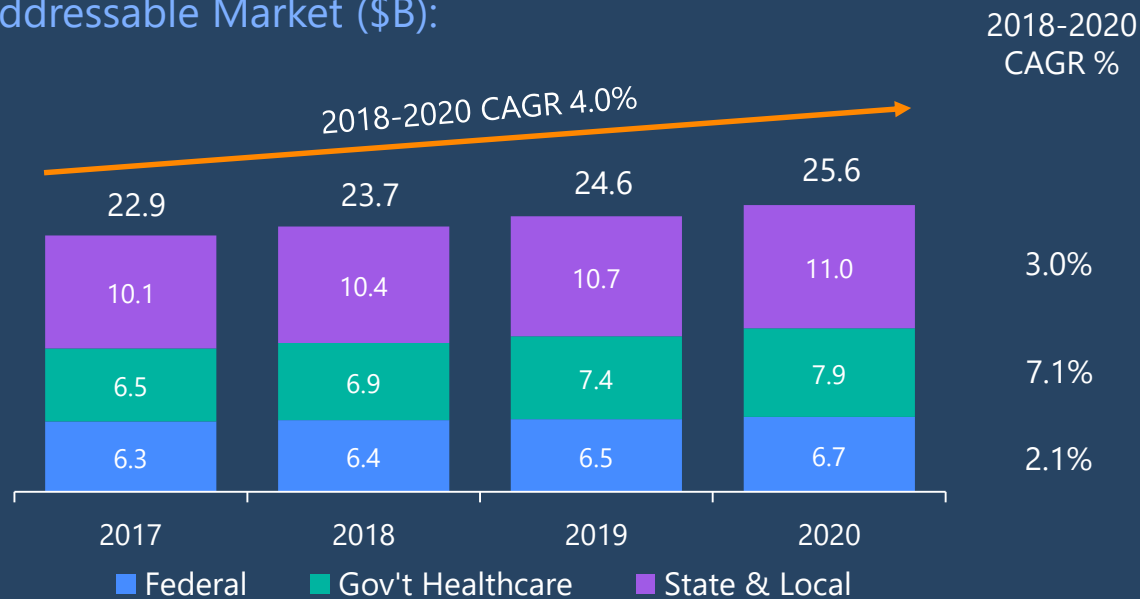


Evolving

	Legacy	Today	Evolving
 Individualized	<ul style="list-style-type: none"> • Cash payment • Token for payments • Tickets purchased from ticket offices 	<ul style="list-style-type: none"> • Smartcard based ticketing • Digital payments and processing 	<ul style="list-style-type: none"> • Intelligent personalized itineraries • Account based and bankcard systems • Learning of individual choices and preferences
 Immediate	<ul style="list-style-type: none"> • Long lines at the ticket office • Poor transit attraction • Poor information to users 	<ul style="list-style-type: none"> • Smartcard reload and fare collection • Interoperability across various means of transportation • Real time information 	<ul style="list-style-type: none"> • Real time itineraries adaptation • Seamless travel and payment • Real time information across multiple modes of transportation
 Intelligent	<ul style="list-style-type: none"> • Limited information and analytics • Limited financial auditing capabilities • High leakage 	<ul style="list-style-type: none"> • Improved data analytics with interoperability and integration between collection systems • Accurate understanding of fare collection 	<ul style="list-style-type: none"> • Integration of multiple transportation services • Integrated BI and analytics

Government Overview

Addressable Market (\$B):



Federal ~\$170M of revenue	Citizen Entitlement Benefits	Gov't Payments	Claims Processing	
State & Local ~\$760M of revenue	Child Support	Case Management	Eligibility Management	Card Services
Healthcare ~\$480M of revenue	Medical Administration Fiscal Agent	Pharmacy Administration	Care Management & Long Term Care	

Key Market Trends:

Sector	Client Imperatives	Our solutions that make us well positioned
Federal	Integrated solutions to improve services to constituents; while standardizing services	<ul style="list-style-type: none"> Leverage horizontal businesses into Federal industry
Government Healthcare	State Medicaid Agency – Increases in Cost of Healthcare continues without abatement	<ul style="list-style-type: none"> Eliminate inefficiencies by connecting the value chain Focus on preventive care management
State & Local	Integration between agencies to make best decisions to plan, budget and operate agency	<ul style="list-style-type: none"> Proven Solutions Modernizing Technology Subject Matter Experts

Key Government Digital Offerings

Solution	Benefit
Conduent Social Services Solutions	<ul style="list-style-type: none"> Convenient and secure electronic payment cards for gov't programs. Advanced fraud and predictive analytics, data warehouse, mobile applications, and chat bots
Conduent Pharmacy Benefit Management Solutions	<ul style="list-style-type: none"> Automated, real-time POS pharmacy claim adjudication. Enhanced business analytics to provide program recommendations
Conduent Health & Human Services Solutions	<ul style="list-style-type: none"> Case management solutions with mobile enabled web environment, predictive analytics tools to anticipate future customer needs

Source: Frost & Sullivan, E&Y, Nelson-Hall, Gartner, Mercator Consulting, and Conduent Corporate Strategy
 Note: State & Local includes Government Payments, and Federal includes Government Healthcare;
 Business segment revenue represents approximate FY2017 revenue excluding signed and unsigned divestitures

Managing Medicaid Pharmacy Spending

How can States control spending and improve the safety and efficacy of drug therapies in Medicaid?






Legacy



Today



Evolving

 Individualized	<ul style="list-style-type: none"> • Paper-based submission, faxed prior forms and payment via check • Non-scalable, standalone, costly systems 	<ul style="list-style-type: none"> • Electronic prescription and claim submission, transmission and payment • Scalable, integrated, cost-effective solutions 	<ul style="list-style-type: none"> • E-Prescribing from all EMRs • Seamless prior authorization integrating prescription and medical data
 Immediate	<ul style="list-style-type: none"> • Limited clinical decision support • Outdated systems and processes 	<ul style="list-style-type: none"> • Comprehensive clinical decision support leveraging data from electronic medical records (EMR) • Automated, streamlined processes 	<ul style="list-style-type: none"> • Recipient apps to drive utilization and medication adherence
 Intelligent	<ul style="list-style-type: none"> • Limited information and analytics • Drug management without medical data 	<ul style="list-style-type: none"> • Integrated analytics portal • Personalized control of therapies and dosage • Detection and mitigation of fraud, waste and abuse 	<ul style="list-style-type: none"> • Integration of medical, pharmacy and enrollment analytics for improved program design and population health management • Advanced analytics leveraging multiple data sources to predict and reduce fraud

Government Benefit Payments

How can government agencies streamline benefits payments, improve analytics and reduce program fraud?






Legacy



Today



Evolving

 <p>Individualized</p>	<ul style="list-style-type: none"> • Non-digital communication methods • Limited self – service options 	<ul style="list-style-type: none"> • Mobile, live agent, web, chat, digital customer experience • Intelligent IVR cardholder identification and call routing 	<ul style="list-style-type: none"> • Individualized account controls • Explore account service integrations through Artificial Intelligence interfaces (e.g., Siri, Alexa, Google)
 <p>Immediate</p>	<ul style="list-style-type: none"> • Basic disbursement channels (ATM, POS) • Limited fraud capabilities • Long program to market cycles 	<ul style="list-style-type: none"> • Increased benefit access capabilities (MoneyGram, Walmart) • Multi-Tenant Platforms to shorten implementation cycles 	<ul style="list-style-type: none"> • Ever increasing self-service capabilities • Identify new FinTech partnership opportunities to drive client value
 <p>Intelligent</p>	<ul style="list-style-type: none"> • Transactional oriented activities • Macro level analytics 	<ul style="list-style-type: none"> • Smart fraud reduction technologies (EMV, Neural fraud detection capabilities) at program level • Client data warehousing for capabilities for client on-demand analytic services 	<ul style="list-style-type: none"> • Data warehousing investments bringing “consortium” approach to our fraud detection capabilities

Focus on Clients and Touching Millions Every Day

Clients

- 50 out of 50 states serviced
- 27 countries use our transportation solutions

Awards and Accolades

- 2018 International Parking Institute Award of Merit (Park Indy and ParkDC)
- 2017 Best of Denver Award (Go Denver, Best Source of Up-to-Date Traffic Info)
- 2017 Benchmark portal center of excellence award for NY and NJ EZpass
- 2016 Gold Ribbon Academy of Managed Care Pharmacy Clinical Poster Award (Analysis of Medical Resource Utilization)
- 2016 Best of Intelligent Transportation Society America Award (Vehicle Passenger Detection System)
- 2016 Recognition by Bright Idea's Innovation in American Government (Los Angeles)



Over 400M government healthcare claims processed annually



Over 54 million registered payment cards with over \$85 billion in funds managed in 2017



#1 US Prepaid card government processor



More than 100M public transport tickets are processed daily



Leading provider of parking solutions with 44% market share in the U.S.



Servicing 46% market of US electronic toll collection

Public Growth Approach

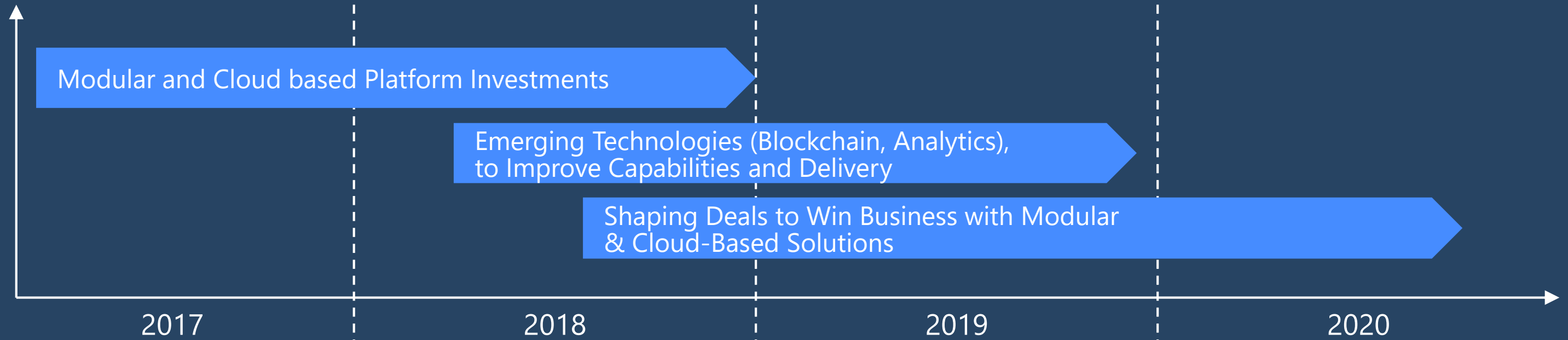
Our current portfolio offers process, technology and data-centric capabilities. Focused investments and a strong partner eco-system can help us create powerful solutions to solve our clients' current and future challenges.



Growth Parameters		Transportation	Government Healthcare	State & Local	Federal
	Modernize our Base	<ul style="list-style-type: none"> Investment focused on future product evolution 	<ul style="list-style-type: none"> Pharmacy Benefits Management platform functionality Long term care eligibility investment 	<ul style="list-style-type: none"> Configurable / modular case management offering 	<ul style="list-style-type: none"> Focus on leveraging existing capabilities
	Organic Growth in Existing Segments	<ul style="list-style-type: none"> Public Transit: Focus modular / cloud based platforms Tolling: platform modernization 	<ul style="list-style-type: none"> Lower overall cost of healthcare via administrative offerings 	<ul style="list-style-type: none"> Expand case management Enable citizens benefits 	<ul style="list-style-type: none"> Investment in capabilities that service multiple clients
	Expand role in Emerging Value Chain	<ul style="list-style-type: none"> In Parking, pursue entry into UK on-street parking market 	<ul style="list-style-type: none"> Commercialize a Whole Patient / Whole Member (WPWM) integrated benefits management offering 		
	Inorganic Growth / Partnerships	<ul style="list-style-type: none"> Explore tuck in acquisitions Intellectual Property, Technology 	<ul style="list-style-type: none"> Explore tuck in acquisitions with focus on expanding value chain Partnerships to expand the value chain (i.e., care and utilization management) 	<ul style="list-style-type: none"> Explore partnerships to expand end to end solution on value chain - example: automated re-platforming of solutions 	<ul style="list-style-type: none"> Explore acquisition(s) with critical contract vehicles

Our Growth Roadmap

We have embarked on a [Digital Interactions](#) journey – the destination looks very different from where we are today



Service Mix Today

Large Integrated Platform based solutions

Competitors

Specialized Strategics and pure-play competitors focused on transactions and customer retention

Service Mix Tomorrow

Modular, Mobile and Cloud-based solution

Competitors

Experts focused on expanding mobility to improve the entire customer experience

CONDUENT



Analyst Day | June 8, 2018



Financial Overview

Brian Webb-Walsh, *Chief Financial Officer*



Key Takeaways

Stable
Core

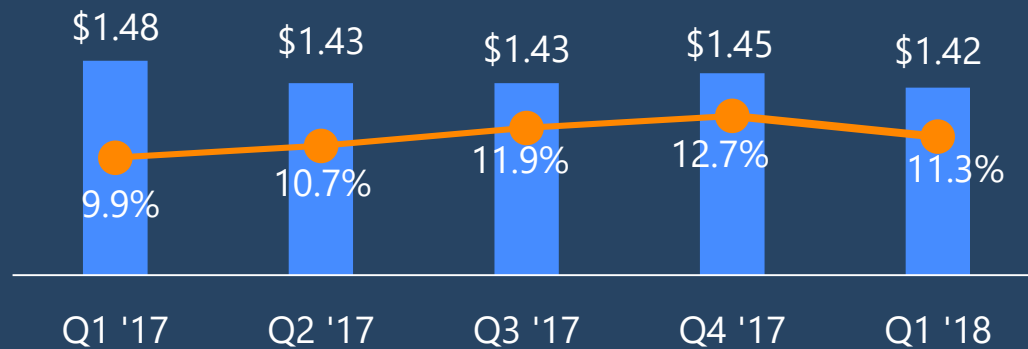
Pivoting
to Growth

Improving Margins

Long Term Outlook

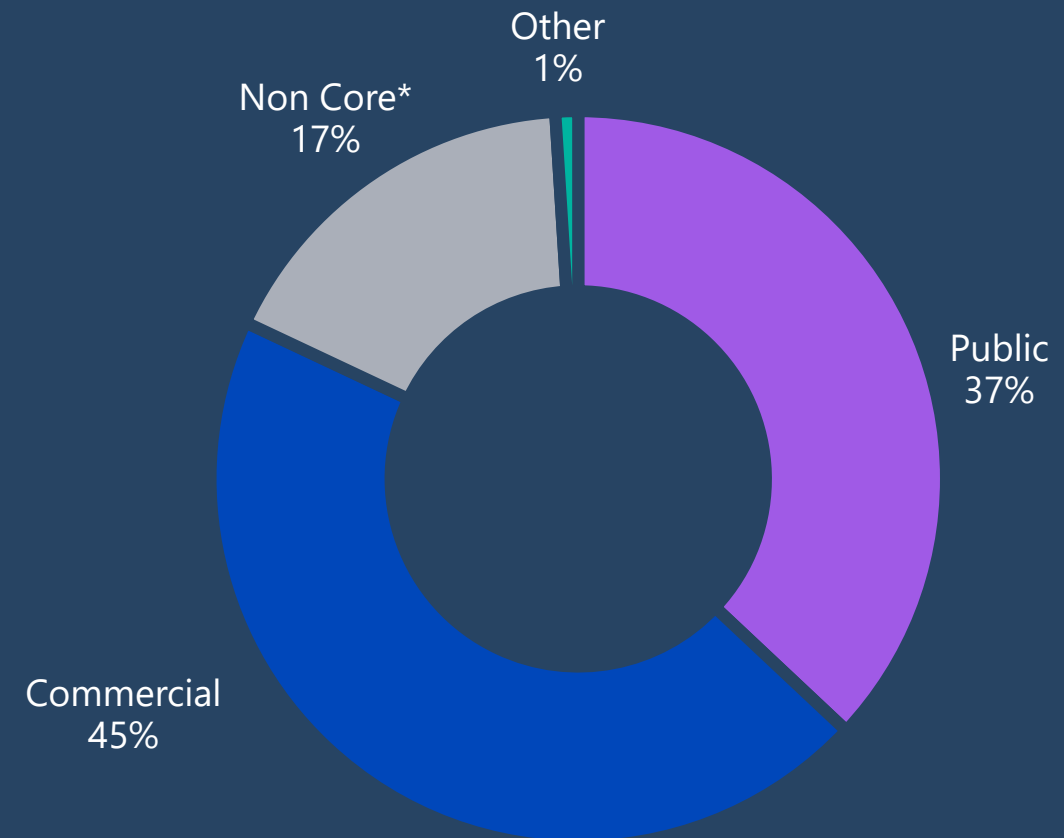
Financials for Overall Business

Quarterly Revenue and Profit
(adjusting for ASC 606 and FY2017 Divestitures)⁽¹⁾



Operating Profit ⁽¹⁾	\$83M	\$83M	\$107M	\$127M	\$105M
Operating Margin ⁽¹⁾	5.6%	5.8%	7.5%	8.7%	7.4%
Adj EBITDA ⁽¹⁾	\$147M	\$153M	\$170M	\$185M	\$161M
Adj EBITDA Margin ⁽¹⁾	9.9%	10.7%	11.9%	12.7%	11.3%

■ Revenue (\$ in B)
 —●— % Adj. EBITDA Margin






FY2017 Revenue By Segment
(*Non-core revenue includes signed and to-be-signed divestitures)

⁽¹⁾ Adjusted 2017 results for impact from ASC 606 accounting change and 2017 divestitures.

Note: Please refer to Appendix for Non-GAAP reconciliations for Revenue by segment, Operating Profit/Margin and Adjusted EBITDA/Margin

FY2018 Guidance

	As of Feb 21st	As of May 9th	As of June 8th	
Revenue	\$5.60 - \$5.80B	\$5.44 - \$5.64B	\$5.41 - \$5.61B	 <ul style="list-style-type: none"> Assumes signed divestiture close dates of 6/30
Adj EBITDA	\$707 - \$733M	\$672 - \$698M	\$662 - \$688M	 <ul style="list-style-type: none"> Continued focus on margin expansion, post-divestiture impact
Adj EBITDA Margin	12.1 - 13.0%	11.9 - 12.8%	11.8 - 12.7%	
Adj Free Cash Flow	\$177 - \$257M	\$168 - \$244M	\$166 - \$241M	 <ul style="list-style-type: none"> Capex expected to be ~3% of revenue Assumes debt pay down Adj tax rate of 30 - 35%
% of Adj EBITDA	25 - 35%	25 - 35%	25 - 35%	

All guidance metrics unchanged, excluding divestiture impact

Divestiture Update

Successfully Monetizing Non-Core Assets

Signed Divestitures

- Off-Street Parking
- Human Resources Consulting
- Commercial Vehicle Operations

Financials

- 2017 Revenue: ~\$390M
- 2017 Adj EBITDA: ~\$95M
- 2107 Adj EBITDA (after stranded-cost take out): ~\$65M
- Expected total proceeds: ~\$600M
- Post-tax total proceeds: ~\$500M

To-be-signed Divestitures

- ~\$100M Government businesses (Public Sector)
- ~\$500M Stand-alone Customer Care Contracts

Financials

- 2017 Revenue: ~\$600M
- 2017 Adj EBITDA: ~\$50M
- 2017 Adj EBITDA (after stranded cost take-out): ~\$10M

Total non-core revenue to divest: ~\$1B
Total non-core Adj EBITDA to divest: ~\$75M

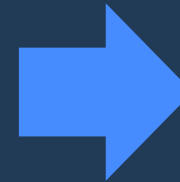
Defining “The Core” – The Stable Base

What FY2018 would look like *after* all ~\$1B of divestitures, stranded cost take-out (~7% of divested revenue), and deployment of proceeds

FY2018 Core

Revenue

\$4.6 - \$4.8B



- Reflects \$1B in divestitures completed

Adj EBITDA

\$632 - \$658M



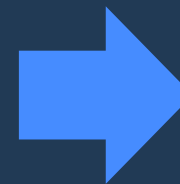
- Reflects all divestitures and stranded cost take-out (7% of divested revenue)

Adj EBITDA Margin

13.2 - 14.3% margin

Adj Free Cash Flow

\$190 - \$265M



- Reflects:
 - Debt pay-down (Net leverage ~2x)
 - Capex of ~3% of revenue
 - Adj tax rate of 30 - 35%

% of Adj EBITDA

30 - 40%

Key Takeaways

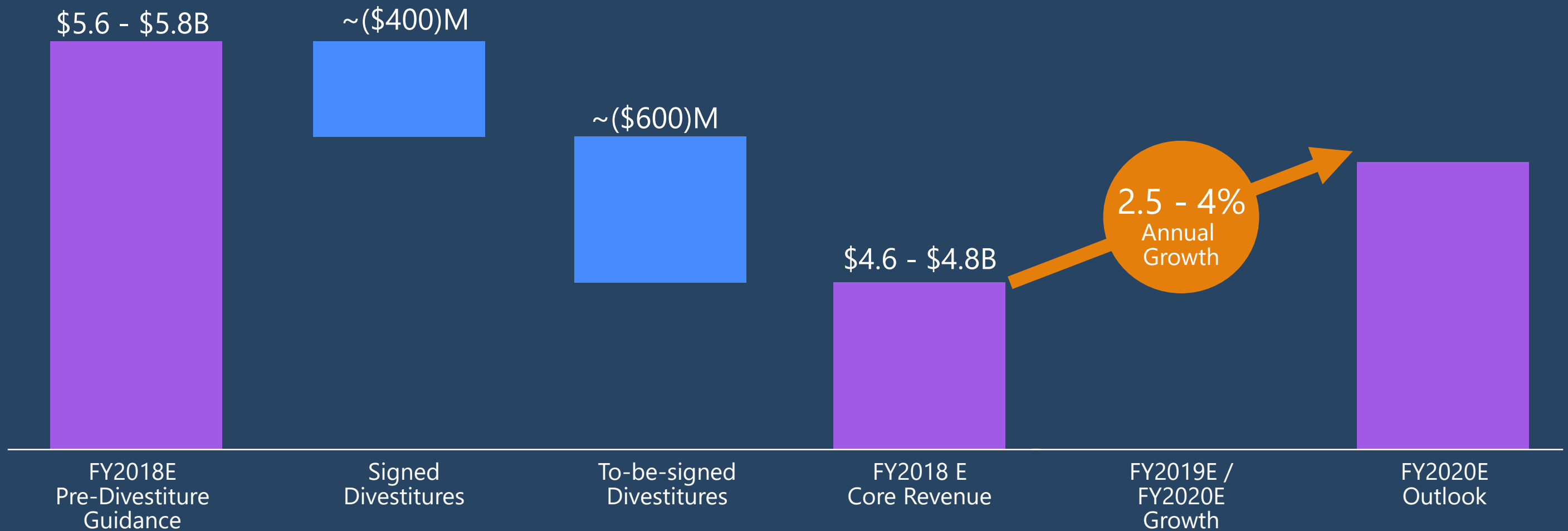
Stable
Core

Pivoting
to Growth

Improving Margins

Long Term Outlook

Revenue – Growing the Core



Revenue Growth Drivers

Organic

- New business in existing segments
 - Increased sales capacity
 - Client engagement model
 - Service line expansion
- Modernize our base
 - Leverage technology differentiation
 - Expand role in value-chain

Inorganic

- Acquisitions focused on capabilities, technology, IP, automation, etc.
- Federal, Healthcare, and Transportation and key horizontals (e.g., HRS, F&A)

Key Takeaways

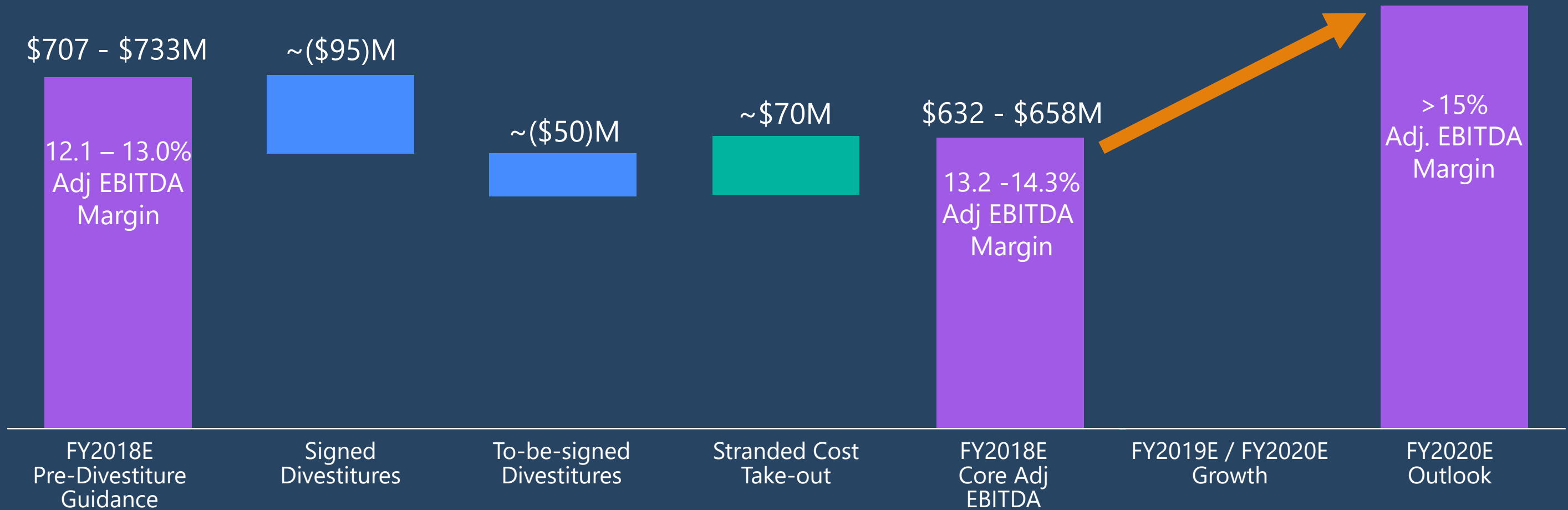
Stable
Core

Pivoting
to Growth

Improving Margins

Long Term Outlook

Adjusted EBITDA – Margin Improvement



Adjusted EBITDA Growth Drivers

Growth

- Organic growth
 - Revenue growth from higher margin deals
 - Average new business margin threshold:
>15% Adj EBITDA margin
 - Improved operating leverage
- Inorganic growth
 - Targeting >15% Adj EBITDA margins on average from acquisitions

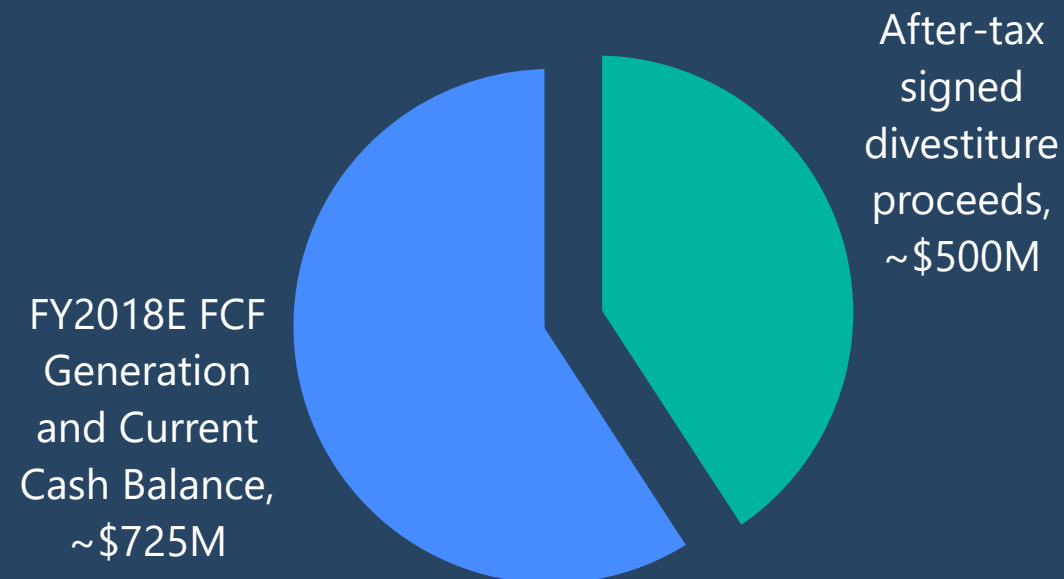
Transformation

- Existing 3-Year \$700M plan
 - On track for \$225M of cost savings in FY2018
 - FY2019 benefit from full year effect of cost actions taken in FY2018
- Stranded Costs
 - Expect to address stranded cost from divested businesses in FY2019
 - 7% of signed and to-be-signed divested revenues (~\$70M)
 - Focus on corporate functions and IT
- Next phase of Transformation Focus
 - Accu-shoring: Leveraging global delivery footprint
 - Benchmark systems and processes for corporate functions
 - Leveraging technology to drive automation of client delivery

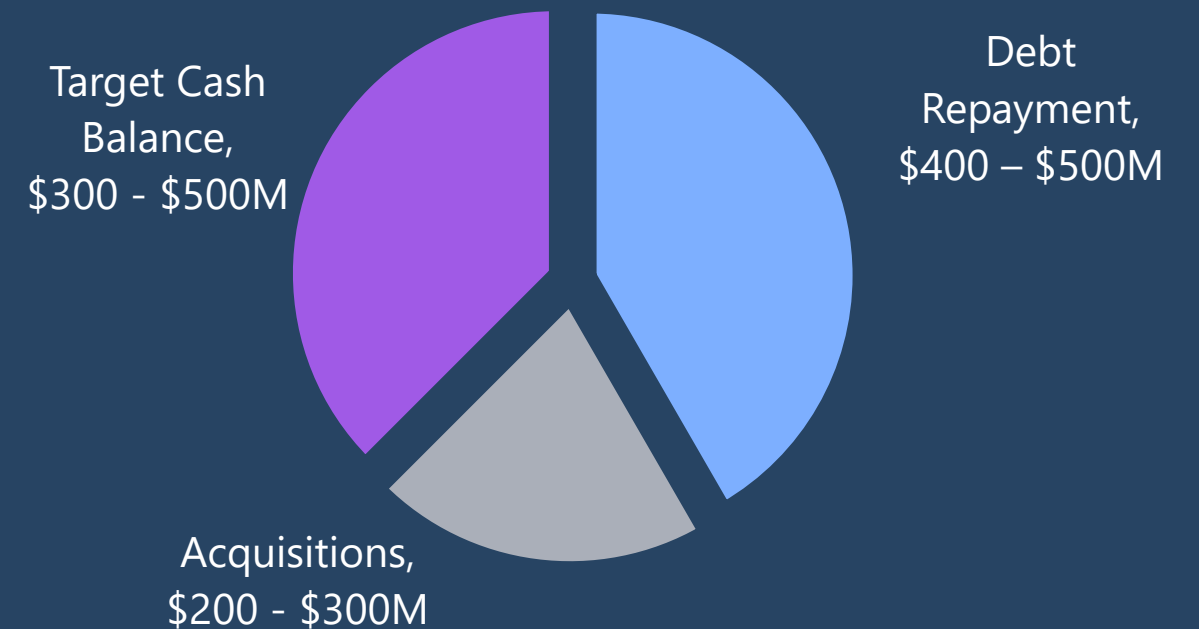
Sources / Uses of Cash in FY2018E

Using Cash to Create Shareholder Value

Sources of Cash ~\$1.2B Target Cash



Uses of Cash Balanced Capital Deployment



Key Takeaways

Stable
Core

Pivoting
to Growth

Improving Margins

Long Term Outlook

Financial Performance Goals

	FY2018 Core	2019/2020	Drivers
Revenue Growth	\$4.6 - \$4.8B	2.5 - 4% Annual Growth	<ul style="list-style-type: none"> • New logos • Inorganic growth • Client expansion
Adj EBITDA	\$632 - \$658M	> 15% Adj EBITDA Margin by 2020	<ul style="list-style-type: none"> • Stranded cost take-out • Next phase transformation • Higher operating leverage
Adj EBITDA Margin	13.1 - 14.3%		
Adj Free Cash Flow	30 - 40% of Adj EBITDA	35 - 45% of Adj EBITDA	<ul style="list-style-type: none"> • Adj EBITDA growth • Lower interest expense • Adj tax rate: 27 - 30% • Lower restructuring costs • Capex of 2.5 - 3% of revenue

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Appendix

Non-GAAP Financial Measures

Non-GAAP Financial Measures

We have reported our financial results in accordance with U.S. generally accepted accounting principles (GAAP). In addition, we have discussed our financial results using the non-GAAP measures. We believe these non-GAAP measures allow investors to better understand the trends in our business and to better understand and compare our results. Accordingly, we believe it is necessary to adjust several reported amounts, determined in accordance with U.S. GAAP, to exclude the effects of certain items as well as their related tax effects. Management believes that these non-GAAP financial measures provide an additional means of analyzing the current periods' results against the corresponding prior periods' results. However, these non-GAAP financial measures should be viewed in addition to, and not as a substitute for, the Company's reported results prepared in accordance with U.S. GAAP. Our non-GAAP financial measures are not meant to be considered in isolation or as a substitute for comparable U.S. GAAP measures and should be read only in conjunction with our Condensed Consolidated Financial Statements prepared in accordance with U.S. GAAP. Our management regularly uses our supplemental non-GAAP financial measures internally to understand, manage and evaluate our business and make operating decisions, and providing such non-GAAP financial measures to investors allows for a further level of transparency as to how management reviews and evaluates our business results and trends. These non-GAAP measures are among the primary factors management uses in planning for and forecasting future periods. Compensation of our executives is based in part on the performance of our business based on certain of these non-GAAP measures.

A reconciliation of the following non-GAAP financial measures to the most directly comparable financial measures calculated and presented in accordance with U.S. GAAP are provided below.

Adjusted Revenue, Adjusted Operating Income and Adjusted Operating Margin.

We make adjustments to Revenue, Costs and Expenses and Margin for the following items (as defined above), for the purpose of calculating Adjusted Operating Income and Adjusted Operating Margin:

- Amortization of acquired intangible assets. The amortization of intangible assets is driven by acquisition activity, which can vary in size, nature and timing as compared to other companies within our industry from period to period.
- Restructuring and related costs. Restructuring and related costs include restructuring and asset impairment charges as well as costs associated with our strategic transformation program.
- Separation costs. Separation costs are expenses incurred in connection with the separation from Xerox Corporation into a separate, independent, publicly traded company. These costs primarily relate to third-party investment banking, accounting, legal, consulting and other similar types of services related to the separation transaction as well as costs associated with the operational separation of the two companies.
- Interest expense. Interest expense includes interest on long-term debt and amortization of debt issuance costs.
- Other (income) expenses, net. Other (income) expenses, net includes currency (gains) losses, net, litigation matters and all other (income) expenses, net.
- NY Medicaid Management Information System (NY MMIS). Costs associated with the company not fully completing the State of New York Health Enterprise platform project.
- Health Enterprise (HE charge). Cost associated with not fully completing the Health Enterprise Medical platform implementation projects in California and Montana
- Litigation costs (recoveries), net
- (Gain) loss on divestitures and transaction costs.
- ASC 606 adjustment.
- (Revenue) / (Income) loss from divestitures

We provide our investors with adjusted revenue, adjusted operating income and adjusted operating margin information, as supplemental information, because we believe it offers added insight, by itself and for comparability between periods, by adjusting for certain non-cash items as well as certain other identified items which we do not believe are indicative of our ongoing business, and may also provide added insight on trends in our ongoing business.

Non-GAAP Financial Measures

Adjusted Other Segment Profit and Margin

We adjust our Other Segment profit and margin for NY MMIS and HE charge adjustments.

We provide Other segment adjusted loss and Other segment adjusted margin information, as supplemental information, because we believe that the adjustment for NY MMIS wind-down costs and HE charge, which we do not believe are indicative of our ongoing business, supplemental provides investors added insight into underlying Other segment loss and gross margin results and trends, both by itself and in comparison to other periods.

Segment and Consolidated Adjusted EBITDA and EBITDA Margin

We use Adjusted EBITDA and EBITDA Margin as an additional way of assessing certain aspects of our operations that, when viewed with the U.S. GAAP results and the accompanying reconciliations to corresponding U.S. GAAP financial measures, provide a more complete understanding of our on-going business. We also use Adjusted EBITDA and EBITDA Margin to provide additional information that is useful to understand the financial covenants contained in the Company's credit facility and indenture. Adjusted EBITDA represents Income (loss) before Interest, Income Taxes, Depreciation and Amortization adjusted for the following items (which are defined above). EBITDA margin is Adjusted EBITDA divided by adjusted revenue:

- Restructuring and related costs.
- Separation costs.
- Other (income) expenses, net.
- NY MMIS / NY MMIS Depreciation. Costs associated with the company not fully completing the State of New York Health Enterprise platform project.
- HE charge.
- (Gain) loss on divestitures and transaction costs.
- Litigation costs (recoveries), net.
- ASC 606 adjustment.
- (Revenue) / (Income) loss from divestitures.

Adjusted EBITDA is not intended to represent cash flows from operations, operating income (loss) or net income (loss) as defined by U.S. GAAP as indicators of operating performance. Management cautions that amounts presented in accordance with Conduent's definition of Adjusted EBITDA and EBITDA Margin may not be comparable to similar measures disclosed by other companies because not all companies calculate Adjusted EBITDA and EBITDA Margin in the same manner.

Adjusted Public Sector Segment Revenue and Profit

We adjusted Public Sector Segment revenue, profit and margin for the NY MMIS and HE charges.

Free Cash Flow

Free Cash Flow is defined as cash flows from operating activities as reported on the consolidated statement of cash flows, less cost of additions to land, buildings and equipment, cost of additions to internal use software, vendor financed capital lease and proceeds from sales of land, buildings and equipment. We use the non-GAAP measure of Free Cash Flow as a criterion of liquidity and performance-based components of employee compensation. We use Free Cash Flow as a measure of liquidity to determine amounts we can reinvest in our core businesses, such as amounts available to make acquisitions, invest in land, buildings and equipment and internal use software, make principal payments on debt. In order to provide a meaningful basis for comparison, we are providing information with respect to our Free Cash Flow reconciled to cash flow provided by operating activities, which we believe to be the most directly comparable measure under U.S. GAAP.

Adjusted Free Cash Flow

Adjusted free cash flow is defined as free cash flow plus deferred compensation payments and transaction costs.

Non-GAAP Outlook

In providing outlook for adjusted EBITDA we exclude certain items which are otherwise included in determining the comparable GAAP financial measure. A description of the adjustments which historically have been applicable in determining adjusted EBITDA are reflected in the table below. We are providing such outlook only on a non-GAAP basis because the Company is unable to predict with reasonable certainty the totality or ultimate outcome or occurrence of these adjustments for the forward-looking period, such as amortization, restructuring, separation costs, NY MMIS, HE charge, and certain other adjusted items, which can be dependent on future events that may not be reliably predicted. Based on past reported results, where one or more of these items have been applicable, such excluded items could be material, individually or in the aggregate, to reported results.

Non-GAAP Reconciliation: Adj. Revenue and Adj. Operating Income / Margin

(in millions)	Previously Reported					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
GAAP Revenue From Continuing Operations	\$ 1,420	\$ 6,022	\$ 1,493	\$ 1,480	\$ 1,496	\$ 1,553
GAAP Pre-tax Income (Loss) From Continuing Operations	(54)	(16)	4	13	(11)	(22)
<i>GAAP Operating Margin As Reported</i>	<i>(3.8)%</i>	<i>(0.3)%</i>	<i>0.3%</i>	<i>0.9%</i>	<i>(0.7)%</i>	<i>(1.4)%</i>
GAAP Pre-tax income (Loss) From Continuing Operations	\$ (54)	\$ (16)	\$ 4	\$ 13	\$ (11)	\$ (22)
<u>Adjustments:</u>						
Amortization of acquired intangible assets	61	243	61	60	61	61
NY MMIS	—	9	(1)	1	1	8
Restructuring and related costs	20	101	25	22	36	18
HE charge	—	(8)	—	(3)	—	(5)
Separation costs	—	12	4	2	1	5
Interest expense	33	137	32	35	34	36
(Gain) loss on divestitures and transaction costs	15	(42)	(1)	(16)	(25)	—
Litigation costs (recoveries), net	31	(11)	3	6	(9)	(11)
Other (income) expenses, net	(1)	(7)	3	(9)	—	(1)
<i>Adjusted Operating Income/Margin</i>	<i>\$ 105</i>	<i>\$ 418</i>	<i>\$ 130</i>	<i>\$ 111</i>	<i>\$ 88</i>	<i>\$ 89</i>
<i>Adjusted Operating Margin</i>	<i>7.4%</i>	<i>6.9%</i>	<i>8.7%</i>	<i>7.5%</i>	<i>5.9%</i>	<i>5.7%</i>

Non-GAAP Reconciliation: Adjusted Revenue and Operating Income / Margin⁽¹⁾

(in millions)	Adjusted for 606 and Divestitures ⁽¹⁾					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
GAAP Revenue From Continuing Operations	\$ 1,420	\$ 6,022	\$ 1,493	\$ 1,480	\$ 1,496	\$ 1,553
ASC 606 adjustment	—	(166)	(41)	(39)	(40)	(46)
Less revenue from divestitures	—	(59)	—	(14)	(22)	(23)
Adjusted Revenue From Continuing Operations	1,420	5,797	1,452	1,427	1,434	1,484
Pre-tax Income (Loss) From Continuing Operations	(54)	(16)	4	13	(11)	(22)
ASC 606 adjustment	—	(11)	(3)	(2)	(3)	(3)
Less pre-tax (income) loss from divestitures	—	(7)	—	(2)	(2)	(3)
Adjusted Pre-Tax Income (Loss)	(54)	(34)	1	9	(16)	(28)
Adjusted Operating Margin	(3.8)%	(0.6)%	0.1%	0.6%	(1.1)%	(1.9)%
Adjusted Revenue	\$ 1,420	\$ 5,797	\$ 1,452	\$ 1,427	\$ 1,434	\$ 1,484
Pre-tax income (Loss) From Continuing Operations	\$ (54)	\$ (16)	\$ 4	\$ 13	\$ (11)	\$ (22)
Adjustments:						
Amortization of acquired intangible assets	61	243	61	60	61	61
NY MMIS	—	9	(1)	1	1	8
Restructuring and related costs	20	101	25	22	36	18
HE charge	—	(8)	—	(3)	—	(5)
Separation costs	—	12	4	2	1	5
Interest expense	33	137	32	35	34	36
(Gain) loss on divestitures and transaction costs	15	(42)	(1)	(16)	(25)	—
Litigation costs (recoveries), net	31	(11)	3	6	(9)	(11)
ASC 606 adjustment	—	(11)	(3)	(2)	(3)	(3)
Less pre-tax (income) loss from divestitures	—	(7)	—	(2)	(2)	(3)
Other (income) expenses, net	(1)	(7)	3	(9)	—	(1)
Adjusted Operating Income/Margin	\$ 105	\$ 400	\$ 127	\$ 107	\$ 83	\$ 83
Adjusted Operating Margin	7.4%	6.9%	8.7%	7.5%	5.8%	5.6%

⁽¹⁾ adjusted for the impact from 606 accounting standard change and revenue and (income) loss from divestitures

Non-GAAP Reconciliation: Adjusted EBITDA

<u>(in millions)</u>	Q1 2018	Previously Reported				
		FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
<u>Reconciliation to Adjusted Revenue</u>						
GAAP Revenue From Continuing Operations	\$ 1,420	\$ 6,022	\$ 1,493	\$ 1,480	\$ 1,496	\$ 1,553
GAAP Net Income (Loss) from Continuing Operations	\$ (50)	\$ 177	\$ 208	\$ (17)	\$ (4)	\$ (10)
Interest expense	33	137	32	35	34	36
Income tax expense (benefit)	(4)	(193)	(204)	30	(7)	(12)
Segment depreciation and amortization	56	254	58	63	69	64
Amortization of acquired intangible assets	61	243	61	60	61	61
EBITDA	\$ 96	\$ 618	\$ 155	\$ 171	\$ 153	\$ 139
<i>EBITDA Margin</i>	6.8%	10.3%	10.4%	11.6%	10.2%	9.0%
EBITDA	\$ 96	\$ 618	\$ 155	\$ 171	\$ 153	\$ 139
Restructuring and related costs	20	101	25	22	36	18
Separation costs	—	12	4	2	1	5
NY MMIS	—	9	(1)	1	1	8
HE charge	—	(8)	—	(3)	—	(5)
(Gain) loss on divestitures and transaction costs	15	(42)	(1)	(16)	(25)	—
Litigation costs (recoveries), net	31	(11)	3	6	(9)	(11)
Other (income) expenses, net	(1)	(7)	3	(9)	—	(1)
Adjusted EBITDA	161	672	188	174	157	153
<i>Adjusted EBITDA Margin</i>	11.3%	11.2%	12.6%	11.8%	10.5%	9.9%

Non-GAAP Reconciliation: Adjusted EBITDA⁽¹⁾

(in millions)	Adjusted for 606 and Divestitures ⁽¹⁾					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
<u>Reconciliation to Adjusted Revenue</u>						
GAAP Revenue From Continuing Operations	\$ 1,420	\$ 6,022	\$ 1,493	\$ 1,480	\$ 1,496	\$ 1,553
ASC 606 adjustment	\$ —	\$ (166)	\$ (41)	\$ (39)	\$ (40)	\$ (46)
Less revenue from divestitures	\$ —	\$ (59)	\$ —	\$ (14)	\$ (22)	\$ (23)
Adjusted Revenue From Continuing Operations	\$ 1,420	\$ 5,797	\$ 1,452	\$ 1,427	\$ 1,434	\$ 1,484
Net Income (Loss) from Continuing Operations	\$ (50)	\$ 177	\$ 208	\$ (17)	\$ (4)	\$ (10)
Interest expense	33	137	32	35	34	36
Income tax expense (benefit)	(4)	(193)	(204)	30	(7)	(12)
Segment depreciation and amortization	56	254	58	63	69	64
Amortization of acquired intangible assets	61	243	61	60	61	61
ASC 606 adjustment	—	(11)	(3)	(2)	(3)	(3)
Less pre-tax (income) loss from divestitures	—	(6)	—	(2)	(1)	(3)
EBITDA adjusted for 606 and divestitures	\$ 96	\$ 601	\$ 152	\$ 167	\$ 149	\$ 133
<i>EBITDA Margin</i>	6.8%	10.4%	10.5%	11.7%	10.4%	9.0%
Adjusted EBITDA	\$ 96	\$ 601	\$ 152	\$ 167	\$ 149	\$ 133
Restructuring and related costs	20	101	25	22	36	18
Separation costs	—	12	4	2	1	5
NY MMIS	—	9	(1)	1	1	8
HE charge	—	(8)	—	(3)	—	(5)
(Gain) loss on divestitures and transaction costs	15	(42)	(1)	(16)	(25)	—
Litigation costs (recoveries), net	31	(11)	3	6	(9)	(11)
Other (income) expenses, net	(1)	(7)	3	(9)	—	(1)
Adjusted EBITDA	161	655	185	170	153	147
<i>Adjusted EBITDA Margin</i>	11.3%	11.3%	12.7%	11.9%	10.7%	9.9%

⁽¹⁾ adjusted for the estimated impact from the adoption of the 606 accounting standard, had it been applicable in FY 2017 and revenue and (income) loss from divestitures

Non-GAAP Reconciliation: Segment Adjusted EBITDA⁽¹⁾

(in millions)	Previously Reported					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
Commercial Industries						
Segment GAAP revenue	\$ 854	\$ 3,475	\$ 879	\$ 845	\$ 856	\$ 895
Segment profit	\$ 44	\$ 181	\$ 73	\$ 49	\$ 33	\$ 26
Segment depreciation and amortization	34	142	34	34	38	36
Adjusted Segment EBITDA	78	323	107	83	71	62
Adjusted EBITDA Margin	9.1%	9.3%	12.2%	9.8%	8.3%	6.9%
Public Sector						
Segment GAAP revenue	\$ 558	\$ 2,408	\$ 602	\$ 599	\$ 598	\$ 609
Segment profit	\$ 65	\$ 232	\$ 63	\$ 60	\$ 52	\$ 57
Segment depreciation and amortization	22	107	23	28	29	27
EBITDA	87	339	86	88	81	84
EBITDA Margin	15.6%	14.1%	14.3%	14.7%	13.5%	13.8%
Segment EBITA	87	339	86	88	81	84
NY MMIS ⁽²⁾	—	9	(1)	1	1	8
HE charge ⁽²⁾	—	(8)	—	(3)	—	(5)
Adjusted Segment EBITDA	87	340	85	86	82	87
Adjusted EBITDA Margin	15.6%	14.1%	14.1%	14.4%	13.7%	14.3%
Other Segment						
Segment GAAP revenue	\$ 8	\$ 139	\$ 12	\$ 36	\$ 42	\$ 49
GAAP Segment profit (loss)	\$ (4)	\$ 4	\$ (5)	\$ 4	\$ 2	\$ 3
Segment depreciation and amortization	—	5	1	1	2	1
Adjusted Segment EBITDA	\$ (4)	\$ 9	\$ (4)	\$ 5	\$ 4	\$ 4
Adjusted EBITDA Margin	(50.0)%	6.5%	(33.3)%	13.9%	9.5%	8.2%

⁽¹⁾ Certain reclassifications have been made to prior year information to conform to current year presentation.

⁽²⁾ HE business moved from Other segment into Public Sector segment effective Q1 2018.

Non-GAAP Reconciliation: Segment Adjusted EBITDA⁽¹⁾

(in millions)	Adjusted for 606 and Divestitures ⁽¹⁾					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
Commercial Industries						
Segment GAAP revenue	\$ 854	\$ 3,475	\$ 879	\$ 845	\$ 856	\$ 895
ASC 606 adjustment	—	(93)	(23)	(22)	(22)	(26)
Segment Revenue Adjusted for 606	\$ 854	\$ 3,382	\$ 856	\$ 823	\$ 834	\$ 869
Segment profit	44	181	73	49	33	26
Segment depreciation and amortization	34	142	34	34	38	36
ASC 606 adjustment	—	(5)	(2)	—	(2)	(1)
Segment EBITDA Adjusted for 606	\$ 78	\$ 318	\$ 105	\$ 83	\$ 69	\$ 61
Adjusted EBITDA Margin	9.1%	9.4%	12.3%	10.1%	8.3%	7.0%
Public Sector						
Segment GAAP revenue	\$ 558	\$ 2,408	\$ 602	\$ 599	\$ 598	\$ 609
ASC 606 adjustment	—	(68)	(17)	(16)	(17)	(18)
Segment Revenue Adjusted for 606	\$ 558	\$ 2,340	\$ 585	\$ 583	\$ 581	\$ 591
Segment profit	\$ 65	\$ 232	\$ 63	\$ 60	\$ 52	\$ 57
Segment depreciation and amortization	22	107	23	28	29	27
ASC 606 adjustment	—	(6)	(1)	(2)	(1)	(2)
Segment EBITDA Adjusted for 606	87	333	85	86	80	82
EBITDA Margin	15.6%	14.2%	14.5%	14.8%	13.8%	13.9%
Segment EBITDA Adjusted for 606	87	333	85	86	80	82
NY MMIS ⁽²⁾	—	9	(1)	1	1	8
HE charge ⁽²⁾	—	(8)	—	(3)	—	(5)
Adjusted Segment EBITDA	87	334	84	84	81	85
Adjusted EBITDA Margin	15.6%	14.3%	14.4%	14.4%	13.9%	14.4%

⁽¹⁾ adjusted for the estimated impact from the adoption of the 606 accounting standard, had it been applicable in FY 2017 and revenue and (income) loss from divestitures. Certain reclassifications have been made to prior year information to conform to current year presentation.

⁽²⁾ HE business moved from Other segment into Public Sector segment effective Q1 2018.

Non-GAAP Reconciliation: Segment Adjusted EBITDA⁽¹⁾ Continued

(in millions)	Adjusted for 606 and Divestitures ⁽¹⁾					
	Q1 2018	FY 2017	Q4 2017	Q3 2017	Q2 2017	Q1 2017
Other Segment						
Segment GAAP revenue	\$ 8	\$ 139	\$ 12	\$ 36	\$ 42	\$ 49
ASC 606 adjustment	—	(5)	(1)	(1)	(1)	(2)
Less revenue from divestitures	—	(59)	—	(14)	(22)	(23)
Segment GAAP revenue adjusted for 606 and divestitures	\$ 8	\$ 75	\$ 11	\$ 21	\$ 19	\$ 24
GAAP Segment profit (loss)	\$ (4)	\$ 4	\$ (5)	\$ 4	\$ 2	\$ 3
Segment depreciation and amortization	—	5	1	1	2	1
ASC 606 adjustment	—	—	—	—	—	—
Less pre-tax (income) loss from divestitures	—	(6)	—	(2)	(1)	(3)
Adjusted Segment EBITDA	\$ (4)	\$ 3	\$ (4)	\$ 3	\$ 3	\$ 1
Adjusted EBITDA Margin	(50.0)%	4.0%	(36.4)%	14.3%	15.8%	4.2%

⁽¹⁾ adjusted for the estimated impact from the adoption of the 606 accounting standard, had it been applicable in FY 2017 and revenue and (income) loss from divestitures. Certain reclassifications have been made to prior year information to conform to current year presentation.

Non-GAAP Reconciliation: Free Cash Flow and Adj. Free Cash Flow

	Three Months Ended March 31,	
	2018	2017
<u>(in millions)</u>		
Operating Cash Flow	\$ (38)	\$ (107)
Cost of additions to land, buildings & equipment	(33)	(17)
Proceeds from sales of land, buildings and equipment	(6)	(8)
Vendor financed capital leases	—	(12)
Free Cash Flow	\$ (77)	\$ (144)
Deferred compensation payments and adjustments	7	1
Transaction costs	1	—
Adjusted Free Cash Flow	\$ (69)	\$ (143)

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Analyst Day | June 8, 2018