



SEPTA to Install 100 Additional Conduent 3D Fare Gates to Detect and Deter Fare Evasion in Philadelphia

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Contract continues Conduent's relationship with SEPTA to improve rider journeys with faster, easier and more convenient payment options

Conduent's 3D Fare Gate Solution is designed to address fare evasion, a problem that costs transit systems tens of millions of dollars annually

FLORHAM PARK, N.J.--(BUSINESS WIRE)--Dec. 10, 2024-- Conduent Transportation, a global provider of smart mobility technology solutions and business unit of [Conduent Incorporated](#) (Nasdaq: CNDT), today announced that the [Southeastern Pennsylvania Transportation Authority \(SEPTA\)](#) finalized a plan to install approximately 100 additional 3D fare gates at nine different transit stations in the Philadelphia area. The contract is part of a SEPTA program using Conduent's 3D Fare Gate Solution to track and curb incidents of fare evasion, a problem that the authority says costs it at least \$30 million annually.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20241210065143/en/>



Conduent 3D fare gates used by SEPTA. (Photo: Business Wire)

The fare gates contract continues Conduent's relationship with SEPTA to improve rider journeys with faster, easier and more convenient payment options with the implementation of an advanced fare

collection system. In 2023, Conduent implemented contactless payment options on transit, including buses, subways and trolleys. Customers can now easily tap their credit and debit cards or use mobile payment apps such as Apple Pay or Google Pay at turnstiles and fare boxes. In just over a year of operation on transit alone, there have been more than 15 million taps collecting tens of millions of dollars in fares, including a recent one-day record of approximately 87,000 taps.

[SEPTA launched a pilot](#) earlier this year with Conduent's 3D fare gates at the 69th Street station in Upper Darby, Pa., just outside Philadelphia. Coupled with efforts by transit police to deter fare evasion, it is projecting an increase of \$300,000 in annual sales revenue at that station. SEPTA now will install the gates at its Somerset, Huntingdon, Cecil B. Moore, 11th Street, 13th Street, Frankford Transit Center, Allegheny, 52nd Street, and City Hall stations. Those installations are expected to be completed by the end of 2025.

[Conduent's 3D Fare Gate Solution](#) uses innovative 3D detection optical sensors, allowing travelers fast and convenient access while detecting and deterring ticketing fraud that would not be caught through traditional fare gates. The gates also provide transit authorities quick access to reporting and analytics, aiding in enforcement decisions by identifying precisely when and where fare evasion occurs.

The gates, which were also implemented in Paris by [Transilien SNCF](#), are designed to detect the most common types of fare evasion using advanced, sensor-based feedback mechanisms. The solution, which is ADA-compliant and adaptable to meet agency needs, improves equity in transportation by improving accessibility for all riders as well as helping to ensure passengers pay their share.

"Fare evasion has been a persistent problem that negatively affects operating budgets at transit agencies, as non-paying riders have figured out ways to evade traditional fare gates and agencies often lack the resources to closely monitor the high volume of passengers," said Adam Appleby, Group President, Public Sector Solutions at Conduent. "Through our 3D fare gate technology, we are proud to partner with transit systems to help solve this problem that deprives transportation authorities of critical operating funds while unfairly penalizing riders who do pay their fair share."

[Conduent Transportation](#) is a leading provider of streamlined, high-volume mobility services and solutions, spanning road usage charging and advanced transit systems, that enhance the services provided by transportation agencies to benefit the citizens who use them. For over 50 years, the company has helped clients advance transportation solutions in more than 20 countries.

About Conduent

Conduent delivers digital business solutions and services spanning the commercial, government and transportation spectrum – creating valuable outcomes for its clients and the millions of people who count on them. The Company leverages cloud computing, artificial intelligence, machine learning, automation and advanced analytics to deliver mission-critical solutions. Through a dedicated global team of approximately 55,000 associates, process expertise and advanced technologies, Conduent's solutions and services digitally transform its clients' operations to enhance customer experiences, improve performance, increase efficiencies and reduce costs. Conduent adds momentum to its clients' missions in many ways including disbursing approximately \$100 billion in government payments annually, enabling 2.3 billion customer service interactions annually, empowering millions of employees through HR services every year and processing nearly 13 million tolling transactions every day. Learn more at www.conduent.com.

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